

# **Community Health Needs Assessment**

Sheridan County, KS

On Behalf of Sheridan County Health Complex



**June 2021** 

VVV Consultants LLC Olathe, KS

# Community Health Needs Assessment Table of Contents

## I. Executive Summary

- a) Community Health Area of Future Focus (A prioritized description of future community unmet needs identified by community discussion)
- b) Town Hall CHNA Health Findings: Areas of Strengths and Areas to Change and/or Improve.

## II. Methodology

- a) CHNA Scope and Purpose
- b) Local Collaborating CHNA parties (The identity of any and all organizations in which the organization collaborated with and third parties that engaged to assist with the CHNA)
- c) CHNA & Town Hall Research Process (A description of the process & methods used to conduct the CHNA, a description of how the organization considered the input of persons representing the community, and an explanation of the process/ criteria used in prioritizing)
- d) Community Profile (A description of the community served by the facility and how the community was determined)

## **III.** Community Health Status

- a) Historical Community Health Indicators Review- Secondary Data
- b) Current Community Health Status Online Feedback Research

## IV. Inventory of Existing County Health Resources

a) CHNA Inventory of PSA Services & Providers (A description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA)

## V. Detail Exhibits

- a) Patient Origin & Access to Care
- b) Town Hall Attendees, Notes, & Feedback (Who attended with qualifications)
- c) Public CHNA Notice / News
- d) Primary Research Detail

# I. Executive Summary

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## I. Executive Summary

Sheridan County Memorial Hospital – Sheridan County, KS - 2021 Community Health Needs Assessment (CHNA)

The previous CHNA for Sheridan County Health Complex was completed in 2018. (Note: The Patient Protection and Affordable Care Act (ACA) require not-for-profit hospitals to conduct a CHNA every three years and adopt an implementation strategy to meet the needs identified by the CHNA). Wave #4 Sheridan County, KS CHNA assessment began December 2020 and was facilitated / created by VVV Consultants, LLC (Olathe, KS) staff under the direction of Vince Vandehaar, MBA.

Creating healthy communities requires a high level of mutual understanding and collaboration among community leaders. The development of this assessment brings together community health leaders and providers, along with the residents, to research and prioritize county health needs and document community health delivery success. This health assessment will serve as the foundation for community health improvement efforts for the next three years. **Important community CHNA Benefits** for both the local hospital and the health department, are as follows: 1.) Increases knowledge of community health needs and resources 2.) Creates common understanding of the priorities of the community's health needs 3.) Enhances relationships and mutual understanding between and among stakeholders 4.) Provides a basis upon which community stakeholders can make decisions about how they can contribute to improving the health of the community 5.) Provides rationale for current and potential funders to support efforts to improve the health of the community 6.) Creates opportunities for collaboration in delivery of services to the community and 7.) Provides guidance to the hospital and local health department for how they can align their services and community benefit programs to best meet needs, and 8.) fulfills Hospital "Mission" to deliver.

## **County Health Area of Future Focus on Unmet Needs**

Area Stakeholder held a community conversation to review, discuss and prioritize health delivery. Below are two tables reflecting community views and findings:

	Sheridan County, KS								
	2021 CHNA Priorities - Unmet Needs								
	CHNA Wave #4 Town Hall - April 13, 2	2021							
	Sheridan County Health Complex PSA (25 Attendees, 9	6 Total	Votes)						
#	Community Health Unmet Needs	Votes	%	Accum					
1	Child Care Access (Availability)	19	19.8%	19.8%					
2	EMS Staffing	13	13.5%	33.3%					
3	Stigma of Mental Health	12	12.5%	45.8%					
4	Availability of Hospital Facility - Visiting Specialists Space	9	9.4%	55.2%					
5	Affordable Housing	8	8.3%	63.5%					
6	Preventative Health & Wellness	8	8.3%	71.9%					
7	Weekend HC Availability (Extended Hours)	6	6.3%	78.1%					
8	Alcohol & Drug Abuse	4	4.2%	82.3%					
9	Nutrition Education	4	4.2%	86.5%					
10	Qualified PSA Workforce Recruitment	4	4.2%	90.6%					
	Total Votes 96 100.0%								
Othe	Other Items receiving votes: Upcoming retirements of key PSA providers, Awareness of HC services, Prenatal Care and Single Parent Support.								

## **Town Hall CHNA Findings: Areas of Strengths**

	Sheridan Co. (KS) "Community Health Strengths"								
#	Topic	# Topic							
1	Increased Availability to MH Services	6	Access to Funding						
2	Community Support	7	EMS Services						
3	Hospital (Updates/Remodel)	8	Variety of Services						
4	Access to Food (Meals on Wheels)	9	Access to Senior Care/Assisted Living						
5	Seldon Clinic Improvement	10	Primary Care						

## **Key CHNA Wave #4 Secondary Research Conclusions found:**

**KANSAS HEALTH RANKINGS:** According to the 2020 Robert Woods Johnson County Health Rankings, Sheridan County, KS Average was ranked 39<sup>th</sup> in Health Outcomes, 25<sup>th</sup> in Health Factors, and 2<sup>nd</sup> in Physical Environmental Quality out of the 105 Counties.

- **TAB 1.** Sheridan County's population is 2,521 (based on 2019), with a population per square mile of approximately 2.9 persons. Six percent (6.0%) of the population is under the age of 5, while the population that is over 65 years old is 23.7%. As of 2019, Hispanic / Latinos make up 5.7% of the population and 6.0% of citizens that speak a language other than English in their home. Children in single parent households make up a total of 32.8% compared to the rural norm of 25.2%, and 89.3% are living in the same house as one year ago.
- **TAB 2.** In Sheridan County, the average per capita income is \$23,875 while 11.8% of the population is in poverty. The severe housing problem was recorded at 6.0% compared to the rural norm of 9.5%. Food insecurity is 9.4%, and limited access to healthy foods (store) is 9.7%.
- **TAB 3.** Children eligible for a free or reduced-price lunch in Sheridan County is 38.1%. Roughly ninety percent (88.5%) of students graduated high school in compared to the rural norm of 88.1% and 15.6% have a bachelor's degree or higher.
- **TAB 4.** The percent of births where prenatal care started in the first trimester is 80.2% and 7.0% of births in Sheridan County have a low birth weight. Continually, 90.0% (compared to 81.5% rural norm) of infants up to 24 months are receiving full immunization. The percent of mothers who were reported as smoking during pregnancy is 11.6% (2016 2018).

- **TAB 5.** The Sheridan County primary care service coverage ratio is 1 provider (county based officed physician who is a MD and/or DO) to 2,527 residents. The percentage of patients who gave their hospital a rating of 9 or 10 out of 10 is only 81.0%, while 72.0% of patients reported Yes, They Would Definitely Recommend the Hospital. The average (median) time patients spend in the emergency department before leaving was 101 minutes.
- **TAB 6.** In Sheridan County, 22.1% of the Medicare population has depression. The percent of Medicare Part D beneficiaries receiving an opioid day supply >10 Days is 49.4%. The average mentally unhealthy days last reported (2017) is 3.6 days in a one-week period.
- **TAB 7a 7b.** Sheridan County has an obesity percentage of 23.7% as of 2016, and physical inactivity percentage is 26.1%. The adult smoking is 15.0%, while the excessive drinking percentage is 16.5% as of 2017. The Medicare hypertension percentage is 65.1%, while their heart failure percentage is 23.5%. The percentage of individuals who were recorded with COPD was 18.1%. Sheridan County recorded eight percent for those who have cancer (8.0%) among their Medicare population and 2.7% stroke percentage.
- **TAB 8.** The adult uninsured rate for Sheridan County is 19.6% (based on 2017) compared to the rural norm of only 11.9%.
- **TAB 9.** The life expectancy rate in Sheridan County is roughly eighty-two years of age (82.8) for the entire general population in this county. Alcohol-impaired driving deaths for Sheridan County is at 44.4% while age-adjusted Cancer Mortality rate per 100,000 is 115.9, while the Age-adjusted Heart Disease Mortality rate per 100,000 is at 107.2.
- **TAB 10.** Roughly sixty-three percent (62.9%) of Sheridan County has access to exercise opportunities. There are 7.7% of the population that have diabetes prevalence. Forty five percent (45%) of women in Sheridan County seek annual mammography screenings (based on 2017).

## **Key CHNA Wave #4 Primary Research Conclusions found:**

Community Feedback from residents, community leaders and providers (N=84) provided the following community insights via an online perception survey:

- Using a Likert scale, 83.1% of Sheridan County stakeholders would rate the overall quality of healthcare delivery in their community as either Very Good or Good.
- Sheridan County stakeholders are satisfied with some of the following services:
   Ambulance Services, Emergency Room, Hospice, Inpatient Services, Nursing
   Home/Senior Care, Outpatient Services, Pharmacy, Primary Care, Public Health, School Health, and Visiting Specialists.
- When considering past CHNA needs, the following topics came up as the most pressing: Child Care, Affordable Housing, Awareness of Healthcare Services, Expansion/Upgrades to the Facility, and Nutrition or Healthy Food Options.

•

Sh	neridan Co. KS- CHNA Wave #4	Ongo	Pressing		
Past CHNAs Unmet Needs identified		Sheridan Co. (N=84)		Trend	Sheridan Co. (N=84)
Rank	Ongoing Problem	Votes	%		
1	Child Care	37	16.6%		1
2	Affordable Housing	29	13.0%		2
3	Awareness of Health Services	19	8.5%		7
4	Expansion/Upgrades to Facility	19	8.5%		3
5	Nutrition - Healthy Food Options	17	7.6%		6
6	Access to Specialists	16 7.2%			4
7	Obesity	16	7.2%		9
8	Preventative Health / Wellness	16	7.2%		5
9	Drug/Substance Abuse	13	5.8%		8
10	Alcohol Abuse	10	4.5%		13
11	Exercise/Fitness	10	4.5%		14
12	Home Health / Hospice	10	4.5%		11
13	Economic Development	6	2.7%		10
14	Access to Provider Clinics	3	1.3%		15
15	Transportation	2	0.9%		
	TOTALS	223	_		

# II. Methodology

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## II. Methodology

## a) CHNA Scope and Purpose

The federal Patient Protection and Affordable Care Act (ACA) requires that each registered 501(c)3 hospital conduct a Community Health Needs Assessment (CHNA) at least once every three years and adopt a strategy to meet community health needs. Any hospital that has filed a 990 is required to conduct a CHNA. IRS Notice 2011-52 was released in late fall of 2011 to give notice and request comments.

## JOB #1: Meet/Report IRS 990 Required Documentation

- 1. A <u>description of the community served</u> by the facility and how the community was determined:
- 2. A <u>description of the process</u> and methods used to conduct the CHNA;
- 3. The <u>identity of any and all organizations</u> with which the organization collaborated and third parties that it engaged to assist with the CHNA;
- **4.** A <u>description of how</u> the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications;
- **5.** A <u>prioritized description of all of the community needs</u> identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and
- **6.** A <u>description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.</u>

Section 501(r) provides that a CHNA must take into account input from persons who represent the broad interests of the community served by the hospital facility, including individuals with special knowledge of or expertise in public health. Under the Notice, the persons consulted must also include: Government agencies with current information relevant to the health needs of the community and representatives or members in the community who are medically underserved, low-income, minority populations, and populations with chronic disease needs. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

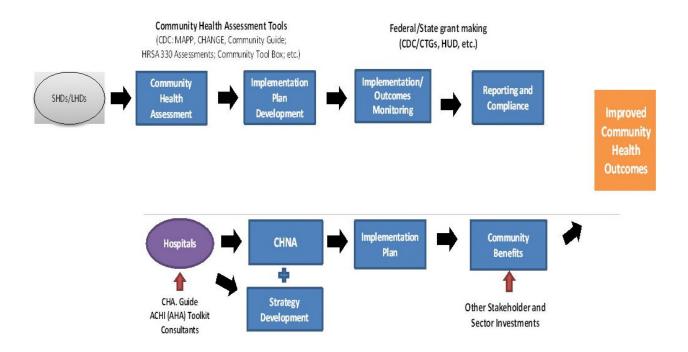
### JOB #2: Making a CHNA Widely Available to the Public

The Notice provides that a CHNA will be considered to be "conducted" in the taxable year that the written report of the CHNA findings is made widely available to the public. The Notice also indicates that the IRS intends to pattern its rules for **making a CHNA** "widely available to the **public**" after the rules currently in effect for Form 990. Accordingly, an organization would make a **facility's written report** widely available by posting the final report on its website either in the form of (1) the report itself, in a readily accessible format or (2) a link to another organization's website, along with instructions for accessing the report on that website. The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.

## JOB #3: Adopt an Implementation Strategy by Hospital

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. The Notice defines an "implementation strategy" as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it. A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Great emphasis has been given to work hand-in-hand with leaders from hospitals, the state health department and the local health department. A common approach has been adopted to create the CHNA, leading to aligned implementation plans and community reporting.



## IRS Requirements Overview (Notice 2011-52)

Notice and Request for Comments Regarding the Community Health Needs Assessment Requirements for Tax-exempt Hospitals

## Applicability of CHNA Requirements to "Hospital Organizations"

The CHNA requirements apply to "hospital organizations," which are defined in Section 501(r) to include (1) organizations that operate one or more state-licensed hospital facilities, and (2) any other organization that the Treasury Secretary determines is providing hospital care as its principal function or basis for exemption.

#### How and When to Conduct a CHNA

Under Section 501(r), a hospital organization is required to conduct a CHNA for each of its hospital facilities once every three taxable years. The CHNA must take into account input from persons representing the community served by the hospital facility and must be made widely available to the public. The CHNA requirements are effective for taxable years beginning after March 23, 2012. As a result, a hospital organization with a June 30 fiscal year end must complete a CHNA full report every 3 years for each of its hospital facilities by fiscal June 30th.

## **Determining the Community Served**

A CHNA must identify and assess the health needs of the **community served** by the hospital facility. Although the Notice suggests that geographic location should be the primary basis for defining the community served, it provides that the organization may also take into account the target populations served by the facility (e.g., children, women, or the aged) and/or the facility's principal functions (e.g., specialty area or targeted disease). A hospital organization, however, will not be permitted to define the community served in a way that would effectively circumvent the CHNA requirements (e.g., by excluding medically underserved populations, low-income persons, minority groups, or those with chronic disease needs).

### **Persons Representing the Community Served**

Section 501(r) provides that a CHNA must take into account input from **persons who represent the broad interests of the community** served by the hospital facility, including individuals <u>with special knowledge of or expertise in public health</u>. Under the Notice, the persons consulted must also include: (1) government agencies with current information relevant to the health needs of the community and (2) representatives or members of medically underserved, low-income, and minority populations, and populations with chronic disease needs, in the community. In addition, a hospital organization may seek input from other individuals and organizations located in or serving the hospital facility's defined community (e.g., health care consumer advocates, academic experts, private businesses, health insurance and managed care organizations, etc.).

#### **Required Documentation**

The Notice provides that a hospital organization will be required to separately document the CHNA for each of its hospital facilities in a **written report** that includes the following information: 1) a description of the community served by the facility and how the community was determined; 2) a description of the process and methods used to conduct the CHNA; 3) the identity of any and all organizations with which the organization collaborated and third parties that it engaged to assist with the CHNA; 4) a description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications; 5) a prioritized

description of all of the community needs identified by the CHNA and an explanation of the process and criteria used in prioritizing such needs; and 6) a description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA.

## Making a CHNA Widely Available to the Public

The Notice provides that a CHNA will be considered to be "conducted" in the taxable year that the written report of the CHNA findings is made widely available to the public. The Notice also indicates that the IRS intends to pattern its rules for making a CHNA "widely available to the public" after the rules currently in effect for Forms 990. Accordingly, an organization would make a facility's written report widely available by posting on its website either (1) the report itself, in a readily accessible format, or (2) a link to another organization's website, along with instructions for accessing the report on that website. The Notice clarifies that an organization must post the CHNA for each facility until the date on which its subsequent CHNA for that facility is posted.

## How and When to Adopt an Implementation Strategy

Section 501(r) requires a hospital organization to adopt an implementation strategy to meet the needs identified through each CHNA. The Notice defines an "implementation strategy" as a written plan that addresses each of the needs identified in a CHNA by either (1) describing how the facility plans to meet the health need, or (2) identifying the health need as one that the facility does not intend to meet and explaining why the facility does not intend to meet it. A hospital organization may develop an implementation strategy in collaboration with other organizations, which must be identified in the implementation strategy. As with the CHNA, a hospital organization that operates multiple hospital facilities must have a separate written implementation strategy for each of its facilities.

Under the Notice, an implementation strategy is considered to be "adopted" on the date the strategy is approved by the organization's board of directors or by a committee of the board or other parties legally authorized by the board to act on its behalf. Further, the formal adoption of the implementation strategy must occur by the end of the same taxable year in which the written report of the CHNA findings was made available to the public. For hospital organizations with a June 30 fiscal year end, that effectively means that the organization must complete and appropriately post its first CHNA no later than its fiscal year ending June 30, 2013, and formally adopt a related implementation strategy by the end of the same tax year. This final requirement may come as a surprise to many charitable hospitals, considering Section 501(r) contains no deadline for the adoption of the implementation strategy.

## IRS Community Health Needs Assessment for Charitable Hospital Organizations - Section 501(0(3) Last Reviewed or Updated: 21-Aug-2020

In addition to the general requirements for tax exemption under Section 501(c)(3) and Revenue Ruling 69-545hospital organizations must meet the requirements imposed by Section 501(r) on a facility-by-facility basis in order to be treated as an organization described in Section 501(c)(3). These additional requirements are:

- 1. Community Health Needs Assessment (CHNA) Section 501(r)(3),
- 2. Financial Assistance Policy and Emergency Medical Care Policy Section 501(r)(4),
- 3. Limitation on Charges Section 501(r)(5), and
- 4. Billing and Collections Section 501(r)(6).

Medically underserved populations include populations experiencing health disparities or that are at risk of not receiving adequate medical care because of being uninsured or underinsured, or due to geographic, language, financial, or other barriers. Populations with language barriers include those with limited English proficiency. Medically underserved populations also include those living within a hospital facility's service area but not receiving adequate medical care from the facility because of cost, transportation difficulties, stigma, or other barriers.

Additionally, in determining its patient populations for purposes of defining its community, a hospital facility must take into account all patients without regard to whether (or how much) they or their insurers pay for the care received or whether they are eligible for assistance under the hospital facility's financial assistance policy. If a hospital facility consists of multiple buildings that operate under a single state license and serve different geographic areas or populations, the community served by the hospital facility is the aggregate of these areas or populations.

#### **Additional Sources of Input**

In addition to soliciting input from the three required sources, a hospital facility may solicit and take into account input received from a broad range of persons located in or serving its community. This includes, but is not limited to:

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Health care consumers and consumer advocates

 Nonprofit and community-based organizations

Academic experts

Local government officials

Local school districts

Health care providers and community health centers

 Health insurance and managed care organizations.

Private businesses, and

Labor and workforce representatives.

Although a hospital facility is not required to solicit input from additional persons, it must take into account input received from any person in the form of written comments on the most recently conducted CHNA or most recently adopted implementation strategy.

## **Collaboration on CHNA Reports**

A hospital facility is permitted to conduct its CHNA in collaboration with other organizations and facilities. This includes related and unrelated hospital organizations and facilities, for-profit and government hospitals, governmental departments, and nonprofit organizations.

In general, every hospital facility must document its CHNA in a separate CHNA report unless it adopts a joint CHNA report. However, if a hospital facility is collaborating with other facilities and organizations in conducting its CHNA, or if another organization has conducted a CHNA for all or part of the hospital facility's community, portions of a hospital facility's CHNA report may be substantively identical to portions of the CHNA reports of a collaborating hospital facility or other organization conducting a CHNA, if appropriate under the facts and circumstances.

If two hospital facilities with overlapping, but not identical, communities collaborate in conducting a CHNA, the portions of each hospital facility's CHNA report relevant to the shared areas of their communities might be identical. So, hospital facilities with different communities, including general and specialized hospitals, may collaborate and adopt substantively identical CHNA reports to the extent appropriate. However, the CHNA reports of collaborating hospital facilities should differ to reflect any material differences in the communities served by those hospital facilities. Additionally, if a governmental public health department has conducted a CHNA for all or part of a hospital facility's community, portions of the hospital facility's CHNA report may be substantively identical to those portions of the health department's CHNA report that address the hospital facility's community.

Collaborating hospital facilities may produce a joint CHNA report as long as all of the collaborating hospital facilities define their community to be the same and the joint CHNA report contains all of the same basic information that separate CHNA reports must contain. Additionally, the joint CHNA report must be clearly identified as applying to the hospital facility.

#### **Joint Implementation Strategies**

As with the CHNA report, a hospital facility may develop an implementation strategy in collaboration with other hospital facilities or other organizations. This includes but is not limited to related and unrelated hospital organizations and facilities, for-profit and government hospitals, governmental departments, and nonprofit organizations. In general, a hospital facility that collaborates with other facilities or organizations

in developing its implementation strategy must still document its implementation strategy in a separate written plan that is tailored to the particular hospital facility, taking into account its specific resources. However, a hospital facility that adopts a joint CHNA report may also adopt a joint implementation strategy. With respect to each significant health need identified through the joint CHNA, the joint implementation strategy must either describes how one or more of the collaborating facilities or organizations plan to address the health need or identify the health need as one the collaborating facilities or organizations do not intend to address. It must also explain why they do not intend to address the health need.

A joint implementation strategy adopted for the hospital facility must also: Be clearly identified as applying to the hospital facility, Clearly identify the hospital facility's role and responsibilities in taking the actions described in the implementation strategy as well as the resources the hospital facility plans to commit to such actions, and Include a summary or other tool that helps the reader easily locate those portions of the joint implementation strategy that relate to the hospital facility.

#### **Adoption of Implementation Strategy**

An authorized body of the hospital facility must adopt the implementation strategy. See the discussion of the Financial Assistance Policy below for the definition of an authorized body. This must be done on or before the 15th day of the fifth month after the end of the taxable year in which the hospital facility finishes conducting the CHNA. This is the same due date (without extensions) of the Form 990.

**Acquired Facilities** A hospital organization that acquires a hospital facility (through merger or acquisition) must meet the requirements of Section 501(r)(3) with respect to the acquired hospital facility by the last day of the organization's second taxable year beginning after the date on which the hospital facility was acquired. In the case of a merger that results in the liquidation of one organization and survival of another, the hospital facilities formerly operated by the liquidated organization will be considered "acquired," meaning they will have until the last day of the second taxable year beginning after the date of the merger to meet the CHNA requirements. Thus, the final regulations treat mergers equivalently to acquisitions.

#### **New Hospital Organizations**

An organization that becomes newly subject to the requirements of Section 501(r) because it is recognized as described in Section 501(c)(3) and is operating a hospital facility must meet the requirements of Section 501(r)(3) with respect to any hospital facility by the last day of the second taxable year beginning after the latter of:The effective date of the determination letter recognizing the organization as described in Section 501(c)(3), or · The first date that a facility operated by the organization was licensed, registered, or similarly recognized by a state as a hospital.

## **New Hospital Facilities**

A hospital organization must meet the requirements of Section 501(r)(3), with respect to a new hospital facility it operates by the last day of the second taxable year beginning after the date the facility was licensed, registered, or similarly recognized by its state as a hospital.

#### **Transferred/Terminated Facilities**

A hospital organization is not required to meet the requirements of Section 501(r)(3) with respect to a hospital facility in a taxable year if the hospital organization transfers all ownership of the hospital facility to another organization or otherwise ceases its operation of the hospital facility before the end of the taxable year. The same rule applies if the hospital facility ceases to be licensed, registered, or similarly recognized as a hospital by a state during the taxable year. By extension, a government hospital organization that voluntarily terminates its Section 501(c)(3) recognition as described in Rev. Proc. 2018-5 (updated annually) is no longer considered a hospital organization for purposes of Section 501(r) and therefore is not required to meet the CHNA requirements during the taxable year of its termination.

## **Public Health Criteria:**

# <u>Domain 1: Conduct and disseminate assessments focused on population</u> health status and public health issues facing the community.

Domain 1 focuses on the assessment of the health of the population in the jurisdiction served by the health department. The domain includes systematic monitoring of health status; collection, analysis, and dissemination of data; use of data to inform public health policies, processes, and interventions; and participation in a process for the development of a shared, comprehensive health assessment of the community.

#### **DOMAIN 1 includes 4 STANDARDS:**

- Standard 1.1 Participate in or Conduct a Collaborative Process Resulting in a Comprehensive Community Health Assessment
- Standard 1.2 Collect and Maintain Reliable, Comparable, and Valid Data That Provide Information on Conditions of Public Health Importance and on the Health Status of the Population
- Standard 1.3 Analyze Public Health Data to Identify Trends in Health Problems, Environmental Public Health Hazards, and Social and Economic Factors That Affect the Public's Health
- Standard 1.4 Provide and Use the Results of Health Data Analysis to Develop Recommendations Regarding Public Health Policy, Processes, Programs, or Interventions

### **Required CHNA Planning Process Requirements:**

- a. Participation by a wide range of community partners.
- b. Data / information provided to participants in CHNA planning process.
- c. Evidence of community / stakeholder discussions to identify issues & themes. Community definition of a "healthy community" included along with list of issues.
- d. Community assets & resources identified.
- e. A description of CHNA process used to set priority health issues.

#### **Seven Steps of Public Health Department Accreditation (PHAB):**

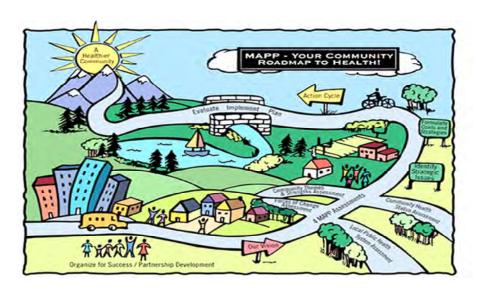
- 1. Pre-Application
- 2. Application
- 3. Document Selection and Submission
- 4. Site Visit
- 5. Accreditation Decision
- 6. Reports
- 7. Reaccreditation

## **MAPP Process Overview**

Mobilizing for Action through Planning and Partnerships (MAPP) is a flexible strategic planning tool for improving the health and quality of life for the community. Like most strategic planning, MAPP involves organizing partners, creating a vision and shared values, collecting data, identifying areas for improvement, and developing goals and strategies to address them. Through collaboration with partners and the community, MAPP allows us to focus our efforts and work on issues to strengthen the local public health system.

The MAPP process includes the following six phases. It's important to note that MAPP has no set end point and will continue throughout the life cycle of the Community Health Improvement Plan (CHIP).

- 1. In this first phase, **Organize for Success/Partnership Development**, various sectors of the community with established relationships are reviewed, leading to the identification of areas for partnership development and creation of new relationships to enhance the MAPP process.
- 2. In the second phase, **Visioning**, a shared community vision and common values for the MAPP process are created.
- 3. In the third phase, **Four MAPP Assessments**, data is collected from existing and new sources about the health of our community, which results in a Community Health Assessment (CHA).
- 4. In the fourth phase, **Identify Strategic Issues**, community partners and health professionals select issues based on data collected from the third phase that are critical to the local public health system and align with the vision from the second phase.
- 5. In the fifth phase, **Formulate Goals and Strategies**, potential ways to address the strategic issues are identified by the community along with the setting of achievable goals. The final result is a Community Health Improvement Plan (CHIP).
- 6. The sixth and final phase of the MAPP process is the **Action Cycle**, which is where the work happens for meeting the objectives set in the previous phase. Through these collaborative efforts, the health of the community is improved.



## **Drivers of Health Assessment & Improvement Planning**

Different drivers have led health agencies and organizations to institutionalize community health assessment and community health improvement planning in recent years.

## **National Voluntary Accreditation Requirements**

In 2011, the Public Health Accreditation Board (PHAB), in partnership with key public health organizations, launched a new national voluntary accreditation program for state, tribal, local, and territorial health departments. The standards and measures encompass 12 domains of performance and include a comprehensive community health assessment (Domain 1, Standard 1.1) and a community health improvement plan (Domain 5, Standard 5.2). A documented community health assessment and improvement plan are two of the three prerequisites for applying to PHAB. PHAB requires that these processes be conducted collaboratively and that the documents be dated within the last five years. More information is available from <a href="PHABexternal icon">PHABexternal icon</a> and <a href="CDC">CDC</a>.

## **CDC Grant Requirements**

CDC grants often require or encourage completing a community health assessment or improvement plan. In some cases, these plans provide valuable information for identifying priority health issues or needs. Examples include; National Public Health Improvement Initiative (NPHII); Community Transformation Grants or REACH Core

The Public Health Accreditation board defines *community health assessment* as a systematic examination of the health status indicators for a given population that is used to identify key problems and assets in a community. The ultimate goal of a community health assessment is to develop strategies to address the community's health needs and identified issues. A variety of tools and processes may be used to conduct a community health assessment; the essential ingredients are community engagement and collaborative participation. Turnock B. *Public Health: What It Is and How It Works. Jones and Bartlett, 2009,* as adapted in *Public Health Accreditation Board Acronyms and Glossary of Terms Version* 1.0 Cdc-pdf[PDF – 536KB]External, July 2011.

The Catholic Health Association defines a *community health needs assessment* as a systematic process involving the community to identify and analyze community health needs and assets in order to prioritize these needs, and to plan and act upon unmet community health needs." Catholic Health Association, *Guide to Assessing and Addressing Community Health Needs* Cdc-pdf[PDF-1.5MB]External, June 2013.

## **Social Determinants of Health**

What Are Social Determinants of Health?



<u>Social determinants of health (SDOH)external icon</u> are defined as the conditions in which people are born, grow, live, work, and age. SDOH are shaped by the distribution of money, power, and resources throughout local communities, nations, and the world. Differences in these conditions lead to health inequities or the unfair and avoidable differences in health status seen within and between countries.

<u>Healthy People 2030external icon</u> includes SDOH among its leading health indicators. One of Healthy People 2030's five overarching goals is specifically related to SDOH: Create social, physical, and economic environments that promote attaining the full potential for health and well-being for all.

Through broader awareness of how to better incorporate SDOH throughout the multiple aspects of public health work and the <u>10 Essential Public Health Services</u>, public health practitioners can transform and strengthen their capacity to advance health equity. Health equity means that everyone has a fair and just opportunity to be as healthy as possible. This requires removing obstacles to health, such as poverty, discrimination, and their consequences, including powerlessness and lack of access to good jobs with fair pay, quality education and housing, safe environments, and health care.

## II. Methodology

## b) Collaborating CHNA Parties

Working together to improve community health takes collaboration. Listed below is an in depth profile of the local hospital and Health Department CHNA partners:

## **Sheridan County Health Complex Profile**

826 18th St, PO Box 167, Hoxie, KS 67740 Administrator: Michael O'Dell

**History:** Sheridan County Hospital was opened in 1952. The facility currently consists of an 18-bed Critical Access Hospital with an attached FQHC (Hoxie Medical Clinic) a 32-bed long term care unit and eight (8) assisted living apartments. SCHC is located in Hoxie, KS in northwest Kansas. Hoxie is the county seat for Sheridan County. Sheridan County is classified as a frontier county and has a population of approximately 2,550 people. Hoxie has a population of 1,250.

Mission Statement: To excel at providing quality healthcare close to home.

**Vision Statement:** Strengthening relationships by providing exceptional healthcare from the heart.

**Sheridan County Health Complex offers** the following services to its community:

- Outpatient Services

Radiology

- Specialty Clinics

- Physical Therapy

- Laboratory

Dietary

Each year, hundreds of people seek medical services at the Sheridan County Health Complex which includes the Sheridan County Hospital, Hoxie Medical Clinic, Long Term Care Unit and Assisted Living Unit. Our staff is committed to improving the health and wellbeing of all those in Sheridan County and the surrounding region. The programs and services we provide go beyond statistics and numbers, as we often serve those who do not have the means to pay for needed health care services.

The Hoxie Medical Clinic, FQHC provides a safety net for vulnerable populations who have no health insurance. We provide all individuals, whether they have insurance or not, with expert medical care and access to the latest medical technologies. The FQHC has fully integrated behavioral health and is planning expansion into dental outreach services. The FQHC has a sliding fee scale with a nominal fee so that no one is denied access to care.

The Sheridan County Health Complex offers a variety of free or low cost educational programs, support groups and health screenings each year. We provide a variety of direct health care services that are not profitable, but fulfill a great need in the community and region. We offer educational opportunities to physicians and health professionals throughout the region. We remain active in community organizations and endeavors that benefit us all.

## **Sheridan County Public Health Profile**

940 8th St, Hoxie, KS 67740

**Phone:** 785-675-2101

The Sheridan County Public Health Department is open Monday-Friday from 8:30 am to 12:30 pm and from 1:00 pm to 5:00 pm.

#### Offerings:

- Urinalysis
- Foot Care
- Ear Care
- Blood Pressure Checks
- Vaccinations
- Education Regarding Public Health
- Emergency Preparedness
- Healthy Start
- Quit Smoking Guides
- Bob Box Supplier
- Maternal Child Health
- WIC
- Breastfeeding Guides and Help
- KanBeHealthy
- Diabetic Consult and Education
- Urine Drug Screen
- Ear/Throat Assessment
- Employee Physical
- Safe Haven for Unwanted or Abandoned Children
- Health Screenings
- Health Promo Pack
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- Skin Cancer Assessment
- Height/Weight/BMI
- Breast Exam
- Heart Health Screening
- Nurse Consult
- Physical for Daycare
- RX Med for Allergy Shot or Other RX Injections
- Wound Care Bandage Change
- O2 Sat Reading
- Urine Pregnancy Test
- HCG Blood Test
- Shaving of Body Hair
- Suture Removal
- TB Skin Test
- UA
- Kindergarten Screening
- Preschool screening
- Home Visits
- Immunization Administration
- Flu Vaccine
- Labs

## II. Methodology

## b) Collaborating CHNA Parties Continued

## **Consultant Qualifications:**

VVV Consultants LLC 601 N. Mahaffie, Olathe, KS 66061 (913) 302-7264

VVV Consultants LLC is an Olathe, KS based "boutique" healthcare consulting firm specializing in Strategy, Research and Business Development services. To date we have completed 70 unique community CHNA's in KS, MO, IA and NE (references found on our website <a href="VandehaarMarketing.com">VandehaarMarketing.com</a>



## Vince Vandehaar, MBA – Principal VVV Consultants LLC – start 1/1/09 \*

- Adjunct Full Professor @ Avila and Webster Universities
- 35+ year veteran marketer, strategist and researcher
- Saint Luke's Health System, BCBS of KC,
- Tillinghast Towers Perrin, and Lutheran Mutual Life
- Hometown: Bondurant IA

## Cassandra Kahl, BHS – Lead Consultant VVV Consultants LLC – Nov 2020

- University of Kansas Health Sciences
   Park University MHA (May 2021)
- Pharmacy Management (CVS) − 2 ½ years
- Hometown: Maple, WI



VVV Consultants LLC (EIN 27-0253774) began as "VVV Research & Development INC" in early 2009 and converted to an LLC on 12/24/12. Web: VandehaarMarketing.com

**Our Mission:** to research, facilitate, train, and create processes to improve healthcare and uncover strategic "critical success" initiatives.

**Our Vision:** meeting today's challenges with the voice of the market.

#### Our Values:

- "Community" Industry engagement...membership AMA KC, ACHE, EPBA, Forum and SHSMD.
- "Stewardship" Fair fees based on client, project scope, turnaround time, etc.
- "Integrity" Trustworthy delivery with numerous client recommendations / endorsements.
- "Experience" Skilled consulting; Marketing careers. We understand business because we have been there!
- "Growth" Process-driven; ongoing innovational delivery.

## II. Methodology

## c) CHNA and Town Hall Research Process

Wave #4 Community Health Needs Assessment (CHNA) process began in January of 2021 for Sheridan County Health Complex (SCHC) located in Sheridan County, KS to meet Federal IRS CHNA requirements.

In late January 2021, a meeting was called by SCHC leaders to review CHNA collaborative options. <Note: VVV Consultants LLC from Olathe, KS was asked to facilitate this discussion with the following agenda: VVV CHNA experience, review CHNA requirements (regulations) and discuss CHNA steps/options to meet IRS requirements and to discuss next steps.> Outcomes from discussion led to SCHC CFO to request VVV Consultants LLC to complete a CHNA IRS aligned comprehensive report.

## **VVV CHNA Deliverables:**

- Document Hospital Primary Service Area meets the 80-20 Patient Origin Rule.
- Uncover / document basic secondary research county health data, organized by 10 tabs.
- Conduct / report CHNA Community Check-in Feedback Findings (primary research).
- Conduct a Town Hall meeting to discuss with community secondary & primary data findings leading to determining (prioritizing) county health needs.
- Prepare & publish CHNA report which meets ACA requirements.

To ensure proper PSA Town Hall representation (that meets the 80-20 Patient Origin Rule), a patient origin three-year summary was generated documenting patient draw by zips as seen below:

Sheridan County Health Complex - Define PSA						Inpatients			Outpatients		
ource: KHA - FFY 2018-2	20210	20210 als - IP/OP		195	233	204	6719	6949	5910		
Patient Zip Code	County	3YR TOT	%	Accum	FFY18	FFY19	FFY20	FFY18	FFY19	FFY20	
67740-Hoxie, KS	Sheridan	14379	71.1%	71.1%	125	147	143	4,943	4,922	4,099	
67757-Selden, KS	Sheridan	755	3.7%	74.9%	12	7	8	241	264	223	
67735-Goodland, KS	Sherman	185	0.9%	75.8%	0	13	5	36	64	67	
67737-Grainfield, KS	Gove	730	3.6%	79.4%	11	17	3	271	253	175	
67738-Grinnell, KS Gove		604	3.0%	82.4%	5	10	5	152	245	187	
© 2021 Hospital Industry Da	nta Institute										

# To meet IRS aligned CHNA requirements and meet Public Health accreditation criteria stated earlier, a four-phase methodology was followed:

## Phase I—Discovery:

Conduct a 30-minute conference call with the CHNA county health department and hospital clients. Review / confirm CHNA calendar of events, explain / coach clients to complete required participant database and schedule / organize all Phase II activities.

#### **Phase II—Qualify Community Need:**

A) Conduct secondary research to uncover the following historical community health status for the primary service area. Use valid health indicator sources cited to document current state of county health organized as follows:

Health I	ndicators - Secondary Research
TAB 1. Der	mographic Profile
TAB 2. Eco	onomic Profile
TAB 3. Edu	ucational Profile
TAB 4. Mat	ternal and Infant Health Profile
TAB 5. Hos	spital / Provider Profile
TAB 6. Bel	navioral / Mental Health Profile
TAB 7. Hig	h-Risk Indicators & Factors
TAB 8. Uni	insured Profile
TAB 9. Mo	rtality Profile
<b>TAB 10. Pr</b>	eventative Quality Measures

B) Survey Community Stakeholders to inquire about past CHNA unmet needs and obtain current health delivery trends and document on going health issues.

#### Phase III—Quantify Community Need:

Conduct a 90-minute Town Hall meeting with required community primary service area residents. At each Town Hall meeting, CHNA secondary data will be reviewed, facilitated group discussion will occur and a group ranking activity to determine the most important community unmet health needs was administered.

## <u>Phase IV—Complete Data Analysis and Create Comprehensive Community Health Needs Assessment:</u>

Complete full documentation to create each CHNA sections documented in Table of Contents. Publish hard copy reports (2) for client usage plus create a full CHNA report pdf to be posted on hospital website to meet government CHNA regulation criteria.

## **Detail CHNA Development Steps Include:**

Development Steps to Create Comprehensive							
Community Health Needs Assessment							
Step # 1 Commitment	Determine interest level of area healthcare leaders (Hospital, Health Dept., Mental Health Centers, Schools, Churches, Physicians etc.), prepare project quote.						
Step # 2 Planning	Prepare brief CHNA Project Work Calendar - list goals, objectives, purpose, outcome, roles, community involvement, etc. Hold Community Kick-off meeting.						
Step # 3 Secondary Research	Collect & Report Community Health Published Facts.  Gather data health practice data from published secondary research sources i.e. census, county health records, behavioral risk factors surveillance, etc.						
Step # 4a Primary Research - Town Hall prep	Collect Community Opinions. (Quantitative Research). Gather Stakeholders / Community opinions regarding community health needs and healthcare practices.						
Step # 4b Primary Research - Conduct Town Hall	Conduct "Conversation with Community" Town Hall (Qualitative Research). Review Secondary & Primary Data findings. Facilatate community conversation to build consensus; discuss opinions / identify health needs.						
Steps # 5 Reporting	Prepare/Present comprehensive CHNA report (to community leaders), facilitate development of CHNA Implementation Plan (Actions to improve health). < Note: Formal report will follow IRS Notice 2011-52 regs & PHAB requirements. >						
VVV Consultants, LLC Olathe, KS 913 302-7264							

## **Data & Benchmarks Review**

Community health assessments typically use both primary and secondary data to characterize the health of the community:

- **Primary data** are collected first-hand through surveys, listening sessions, interviews, and observations.
- Secondary data are collected by another entity or for another purpose.
- Indicators are secondary data that have been analyzed and can be used to compare rates or trends of priority community health outcomes and determinants.

Data and indicator analyses provide descriptive information on demographic and socioeconomic characteristics; they can be used to monitor progress and determine whether actions have the desired effect. They also characterize important parts of health status and health determinants, such as behavior, social and physical environments, and healthcare use.

Community health assessment indicators should be.

- Methodologically sound (valid, reliable, and collected over time)
- Feasible (available or collectable)
- Meaningful (relevant, actionable, and ideally, linked to evidence-based interventions)
- Important (linked to significant disease burden or disparity in the target community)

Jurisdictions should consider using data and indicators for the smallest geographic locations possible (e.g., county-, census block-, or zip code-level data), to enhance the identification of local assets and gaps.

Local reporting (County specific) sources of community-health level indicators:

CHNA Detail Sources
Business Quick Facts
Centers for Medicare and Medicaid Services
CMS Hospital Compare, 10/1/2015-9/30/2016
County Health Rankings
Geography Quick Facts
Kansas Health Matters
Kansas Hospital Association (KHA)
People Quick Facts
U.S. Department of Agriculture - Food Environment Atlas
US Centers for Disease Control and Prevention

## Sources of community-health level indicators:

#### County Health Rankings and Roadmaps

The annual Rankings measure vital health factors, including high school graduation rates, obesity, smoking, unemployment, access to healthy foods, the quality of air and water, income inequality, and teen births in nearly every county in America. They provide a snapshot of how health is influenced by where we live, learn, work and play.

#### Prevention Status Reports (PSRs)

The PSRs highlight—for all 50 states and the District of Columbia—the status of public health policies and practices designed to prevent or reduce important public health problems.

#### Behavioral Risk Factor Surveillance System

The world's largest, ongoing telephone health survey system, tracking health conditions and risk behaviors in the United States yearly since 1984. Data are collected monthly in all 50 states, the District of Columbia, Puerto Rico, the US Virgin Islands, and Guam.

- The <u>Selected Metropolitan/ Micropolitan Area Risk Trends</u> project was an outgrowth of BRFSS from the increasing number of respondents who made it possible to produce prevalence estimates for smaller statistical areas.
- <u>CDC Wonder</u> Databases using a rich ad-hoc query system for the analysis of public health data. Reports and other query systems are also available.

#### Center for Applied Research and Engagement Systems external icon

Create customized interactive maps from a wide range of economic, demographic, physical and cultural data. Access a suite of analysis tools and maps for specialized topics.

#### Community Commons external icon

Interactive mapping, networking, and learning utility for the broad-based healthy, sustainable, and livable communities' movement.

#### Dartmouth Atlas of Health Care external icon

Documented variations in how medical resources are distributed and used in the United States. Medicare data used to provide information and analysis about national, regional, and local markets, as well as hospitals and their affiliated physicians.

#### Disability and Health Data System

Interactive system that quickly helps translate state-level, disability-specific data into valuable public health information.

#### Heart Disease and Stroke Prevention's Data Trends & Maps

View health indicators related to heart disease and stroke prevention by location or health indicator.

#### National Health Indicators Warehouse external icon

Indicators categorized by topic, geography, and initiative.

#### US Census Bureau external icon

Key source for population, housing, economic, and geographic information.

#### US Food Environment Atlas external icon

Assembled statistics on food environment indicators to stimulate research on the determinants of food choices and diet quality, and to provide a spatial overview of a community's ability to access healthy food and its success in doing so.

#### Centers for Medicare & Medicaid Services Research and Data Clearinghouse external icon Research, statistics, data, and systems.

#### • Environmental Public Health Tracking Network

System of integrated health, exposure, and hazard information and data from a variety of national, state, and city sources.

#### Health Research and Services Administration Data Warehouse external icon

Research, statistics, data, and systems.

#### Healthy People 2030 Leading Health Indicators external icon

Twenty-six leading health indicators organized under 12 topics.

#### Kids Count external icon

Profiles the status of children on a national and state-by-state basis and ranks states on 10 measures of well-being; includes a mobile site external icon.

#### National Center for Health Statistics

Statistical information to guide actions and policies.

#### Pregnancy Risk Assessment and Monitoring System

State-specific, population-based data on maternal attitudes and experiences before, during, and shortly after pregnancy.

#### Web-based Injury Statistics Query and Reporting System (WISQARS)

Interactive database system with customized reports of injury-related data.

## Youth Risk Behavior Surveillance System

Monitors six types of health-risk behaviors that contribute to the leading causes of death and disability among youth and adults.

Specific Project CHNA roles, responsibility and timelines are documented by the following calendar.

	Sherida	an (	County Health Complex						
	VVV		A Wave #4 Work Plan - Year 2021						
-	Project Timeline & Roles								
Step	Timeframe	Lead	Task						
1	Dec. 2020	VVV / Hosp	Sent Leadership information regarding CHNA Wave #4 for review						
2	1/28/2020	Hosp	Select CHNA Wave #4 Option B. Approve (sign) VVV CHNA quote						
3	2/8/2021	VVV	Send out <b>REQCommInvite Excel</b> file. HOSP & HLTH Dept to fill in PSA Stakeholders Names /Address /Email						
4	2/8/2021	VVV	Hold Kick-off Meeting & Request Hospital Client to send KHA PO reports for FFY 18, 19 and 20. In addition, request hospital to complete 3 year historical PSA IP/OP/ER/Clinic patient origin file (Use ZipPSA_3yrPOrigin.xls)						
5	On or Before 2/11/20	VVV	Prepare CHNA Wave#4 Stakeholder Feedback "online link". Send link for hospital review.						
6	Feb-Mar 2021	VVV	Assemble & complete Secondary Research - Find / populate 10 TABS. Create Town Hall ppt for presentation.						
7	2/15/2021	VVV / Hosp	Prepare/send out PR #1 story / E Mail Request announcing upcoming CHNA work to CEO to review/approve.						
8	By 2/17/2021	VVV / Hosp	Place PR story to local media CHNA survey announcing "online CHNA Wave #4 feedback". Request public to participate.  Send E Mail request to local stakeholders						
9	2/19/2021	VVV	Launch / conduct online survey to stakeholders: Hospital will e-mail invite to participate to all stakeholders. <b>Cut-off</b> 3/19/2021 for Online Survey						
10	3/15/2021	Hosp	Prepare/send out Community TOWN HALL invite letter and place local AD.						
11	3/15/2021	VVV / Hosp	Prepare/send out PR #2 story to local media announcing upcoming Town Hall. VVV will mock-up PR release to media sources.						
12	4/8/2021	ALL	Conduct conference call (time TBD) with Hospital / Public HLTH to review Town Hall data / flow						
13	Tuesday, 4/13/2021	VVV	Conduct CHNA Town Hall. Lunch 11:30-1pm OR dinner 5:30-7pm (location TBD). Review & Discuss Basic health data plus RANK Health Needs.						
14	On or Before 09/23/2021	VVV	Complete Analysis - Release Draft 1- seek feedback from Leaders (Hospital & Health Dept.)						
15	On or Before 09/30/2021	VVV	Produce & Release final CHNA report. Hospital will post CHNA online (website).						
16	27-May-21	Hosp	Conduct Client Implementation Plan PSA Leadership meeting						
17	on our before fiscal yearend	Hosp	Hold Board Meetings discuss CHNA needs, create & adopt an implementation plan. Communicate CHNA plan to community.						

## **Overview of Town Hall Community Priority Setting Process**

Each community has a wealth of expertise to be tapped for CHNA development. For this reason, a town hall is the perfect forum to gather community insight and provide an atmosphere to objectively consensus build and prioritize county health issues.

All Town Hall priority-setting and scoring processes involve the input of key stakeholders in attendance. Individuals and organizations attending the Town Halls were critically important to the success of the CHNA. The following list outlines partners invited to Town Hall: local hospital, public health community, mental health community, free clinics, community-based clinics, service providers, residents, community leaders, opinion leaders, school leaders, business leaders, local government, faith-based organizations, and persons (or organizations serving them), people with chronic conditions, uninsured community members, low-income residents, and minority groups.

Sheridan County Town Hall was held on Tuesday April 13th, 2021, onsite following COVID-19 safety requirements. Vince Vandehaar MBA and Cassandra Kahl MHA facilitated this 1  $\frac{1}{2}$  hour session with twenty-seven RSVP's / 25 attendees. (Note: a detail roster of Town Hall attendees is listed in Section V a).

The following Town Hall agenda was conducted:

- 1. Welcome & Introductions!
- 2. Review Purpose for the CHNA Town Hall & Process Roles
- 3. Present / Review of Historical County Health Indicators (10 TABS) and Primary Online survey results.
- 4. Facilitate Town Hall participant discussion of data (probe health strengths / concerns). Reflect on size and seriousness of any health concerns cited and discuss current community health strengths.
- 5. Engage Town Hall participants to rank health needs (casting 3 votes on priority issues). Tally & rank top community health concerns cited.
- 6. Close meeting by reflecting on the health needs / community voting results. Inform participants on "next steps."

At the end of each Town Hall session, VVV Consultants encouraged all community members to continue to contribute ideas to both hospital / health department leaders via e-mail and/or personal conversations. < NOTE: To review detail Town Hall discussion content, please turn to Section V for detailed notes of retreat session and activities citing health strengths & unmet health needs to change or improve.>



**Community Health Needs Assessment (CHNA) Onsite Town Hall Discussion Agenda** 

- Opening / Introductions (10 mins)
- **Review CHNA Purpose and Process (10 mins)**
- III. Review Current County "Health Status"
  - -Secondary Data by 10 TAB Categories
  - -Review Community Feedback Research (35 mins)
- **IV. Collect Community Health Perspectives** 
  - -Hold Community Voting Activity
  - -Determine Most Important Unmet Needs (30 mins)
- v. Close / Next Steps (5 mins)

2

4

## I. Introduction: Who We Are





- VVV Consultants LLC start 1/1/09 \*
- Adjunct Full Professor @ Avila and Webster Universities 35+ year veteran marketer, strategist and researcher Saint Luke's Health System, BCBS of KC,
- Tillinghast Towers Perrin, and Lutheran Mutual Life
- Hometown: Bondurant IA

#### Cassandra Kahl, BHS - Lead Consultant VVV Consultants LLC - Nov 2020

- University of Kansas Health Sciences
   Park University MHA (May 2021)
  Pharmacy Management (CVS) 2 ½ years
- Hometown: Maple, WI



\*NOTE: Vince started VVV Consultants LLC on 1/1/2009, after working for Saint Luke's Health System of Kansas City for 16 years. Saint Luke's Hospital of KC, SLHS's largest hospital, won the Malcolm Baldrige National Quality Award in March of 2003.

## **Town Hall Participation (You)**

- ALL attendees practice "Safe Engagement". We will work together - Table Teams
- ALL attendees welcome to share. Engaging Conversation (No right or wrong answer)
  - Parking Lot
- ALL Take Notes Important Health Indicators
- Please give truthful responses Serious Community Conversation. Here to Update Unmet Needs List.
- Have a little fun along the way

## II. Review of a CHNA

- A Community Health Needs Assessment (CHNA) is a....
  - Systematic collection, assembly, analysis, and dissemination of information about the health of the community.
- A CHNA's role is to....
  - <u>Identify</u> factors that affect the health of a population and <u>determine</u> the availability of resources to adequately address those factors.
- Purpose of a CHNA Why Conduct One?
  - Determine health-related trends and issues of the community
  - Understand / evaluate health delivery programs in place.
  - Meet Federal requirements both local hospital and health department
  - Develop Implementation Plan strategies to address unmet health needs (4-6 weeks after Town Hall)

## **Purpose—Why Conduct a CHNA?**

- To determine health-related trends and issues of the community
- To understand / evaluate health delivery programs in place.
- To meet Federal requirements both local hospital and health department
- To develop Implementation Plan strategies to address unmet health needs (4-6 weeks after Town Hall)

6

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## I. Introductions: A Conversation with the Community & Stakeholders

Community members and organizations invited to CHNA Town Hall

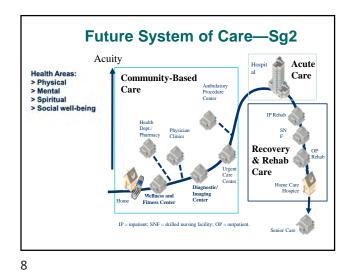
Consumers: Uninsured/underinsured people, Members of at-risk populations, Parents, caregivers and other consumers of health care in the community, and Consumer advocates.

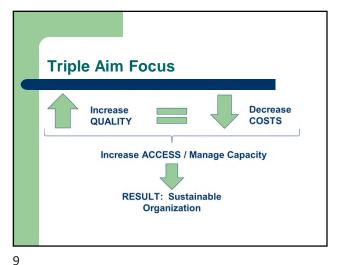
Community leaders and groups: The hospital organization's board members, Local clergy and congregational leaders, Presidents or chairs of civic or service clubs - Chamber of Commerce, veterans' organizations, Lions, Rotary, etc., Representatives from businesses - owners/(ECS) of large businesses (local or large corporations with local branches,Business people merchants (e.g., who sell tobacco, alcohol, or other drugs), Representatives from organized labor, Political, appointed and elected officials, Foundations, United Way organizations, And other "Community leaders, Foundations, United Way organizations, And other "Community leaders".

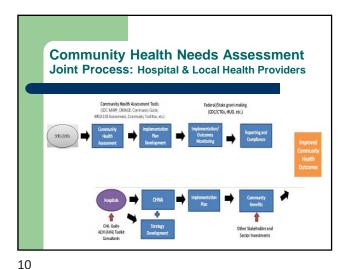
Public and other organizations: Public health officials, Directors or staff of health and human service organizations, City/Community planners and development officials, Individuals with business and economic development experience,Welfare and social service agency staff,Housing advocates - administrators of housing programs: homeless shelters, low-income-family housing and senior housing,Education officials and staff - school superintendents, principals and teachers, Public safety officials, Staff from state and area agencies on aging,Law enforcement agencies - Chiefs of police, Local colleges and universities, Coalitions working on health or or their issues.

Other providers: Physicians, Leaders in other not-for-profit health care organizations, such as hospitals, clinics, nursing homes and home-based and community-based services, Leaders from Catholic Charities and other faith-based service providers, Mental health providers, Oral health providers, Health insurers, Parish and congregational nursing programs, Other health professionals

7



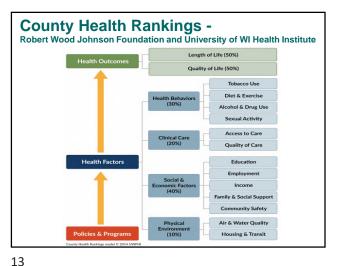


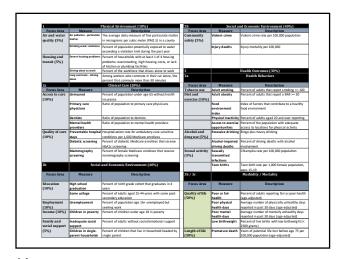


**II. IRS Hospital CHNA Written Report Documentation - Table of Contents** · A description of the community served • A description of the CHNA process The identity of any and all organizations and third parties which collaborated to assist with the CHNA A description of how the organization considered the input of persons representing the community (e.g., through meetings, focus groups, interviews, etc.), who those persons are, and their qualifications A prioritized description of all of the community needs identified by the CHNA and A description of the existing health care facilities and other resources within the community available to meet the needs identified through the CHNA

**III. Review Current County Health Status:** Secondary Data by 10 Tab Categories & State Rankings Health Indicators - Secondary Research TAB 1. Demographic Profile TAB 2. Economic Profile TAB 3. Educational Profile TAB 4. Maternal and Infant Health Profile TAB 5. Hospital / Provider Profile TAB 6. Behavioral / Mental Health Profile TAB 7. High-Risk Indicators & Factors TAB 8. Uninsured Profile TAB 9. Mortality Profile TAB 10. Preventative Quality Measures

12 11





14

IV. Collect Community Health Perspectives Ask your opinion. Your thoughts? 1) Today: What are the strengths of our community that contribute to health? 2) Today: Are there healthcare services in your community / neighborhood that you feel need to be improved and / or changed? 3) Tomorrow: What is occurring or might occur that would affect the "health of our community?"

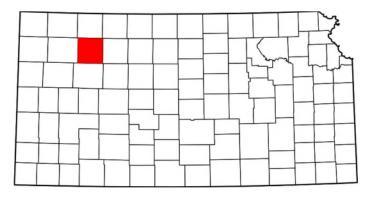


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## II. Methodology

## d) Community Profile (A Description of Community Served)

## **Sheridan County Community Profile**



#### **Demographics**

The population of Sheridan County was estimated to be 2,494 in 2017, and had a -0.34% change in population from 2010–2017. The county covers 896.3 square miles and this area includes Cottonwood Ranch, Mickey's Museum, Sheridan County Historical Society, Hoxie Sentinel and Sheridan County Library¹. The county has an overall population density of 3 persons per square mile. The county is located in Northwestern Kansas and its economy is based on agriculture, forestry, fishing and hunting and mining. The county was founded in 1873 and the county seat is Hoxie².

**The major highway transportation** is US Highway 24, which runs East to West, and Kansas Highway 23, which runs North and South.

#### **Sheridan County KS Airports**<sup>3</sup>

Name USGS Topo Map

Hoxie-Sheridan County Airport Hoxie
Stevenson Private Airport Rexford

<sup>&</sup>lt;sup>1</sup> http://kansas.hometownlocator.com/ks/sheridan/

<sup>&</sup>lt;sup>2</sup> http://www.city-data.com/county/Sheridan\_County-KS.html

 $<sup>^3\</sup> http://kansas.hometownlocator.com/features/cultural,class,airport,scfips,20179.cfm$ 

# Schools in Sheridan County Public Schools<sup>4</sup>

Name	Level
Golden Plains Elem	Primary
Hoxie Elem	Primary
Hoxie High	High

## Parks and Amenities<sup>5</sup>

Name	USGS Topo Map
Obstitute Otata Fielder Labor	Ot III.
Sheridan State Fishing Lake	Studley
Sheridan Wildlife Area	Quinter NW
OL THE MATTER A	0
Sheridan Wildlife Area	Quinter NW
Selden Public Library	Selden
Charidae Causto Dublia Library	Havia
Sheridan County Public Library	Hoxie
Cottonwood Ranch	Studley
North Folk Saline River	Grinnell River
NOITH FOIR Saillie Rivel	Gillileii Kivei
Sheridan County State Lake Dam	Studley

## Most Common Occupations<sup>6</sup>

Management
Administrative
Sales
Farming, Fishing, Forestry
Education, Training and Library

 $<sup>^4</sup>$  http://kansas.hometownlocator.com/schools/sorted-by-county,n,pawnee.cfm  $^5$  https://kansas.hometownlocator.com/features/countyfeatures,scfips,20179,c,sheridan.cfm

 $<sup>^{\</sup>rm 6}$  https://datausa.io/profile/geo/sheridan-county-ks/#category\_occupations

Sheridan County KS -ESRI Detail Demographic Profile									
		Popula	tion			Households		нн	Per Capita
ZIP	NAME	County	Year 2020	Year 2025	Change	YR 2020	YR 2025	Avg Size 2020	Income 2020
67740	Hoxie	SHERIDAN	1730	1722	-0.46%	781	786	2.17	30830
67757	Selden	SHERIDAN	480	479	-0.21%	202	202	2.38	26471
	Total	S	2,210	2,201	-0.41%	983	988	2.3	\$28,651
				Popul	ation		Year 2020		Females
ZIP	NAME	County	Year 2020	Pop. 65+	Kids<18	Gen Y	Males	Females	Age 20-35
67740	Hoxie	SHERIDAN	1730	440	470	155	871	859	150
67757	Selden	SHERIDAN	480	99	130	51	264	216	43
	Total	S	2,210	539	600	206	1,135	1,075	193
			Population 2020				Avera	lds 2020	
				African					
ZIP	NAME	County	Caucasian	Amer	Amer Ind.	Hispanic	HH Inc	НН	HH \$50K+
67740	Hoxie	SHERIDAN	1664	2	2	90	\$53,042	781	433
67757	Selden	SHERIDAN	453	0	7	37	\$48,453	202	102
	Total	S		2	9	127	\$50,748	983	535

Source: ERSI Demographics

# III. Community Health Status

[VVV Consultants LLC]

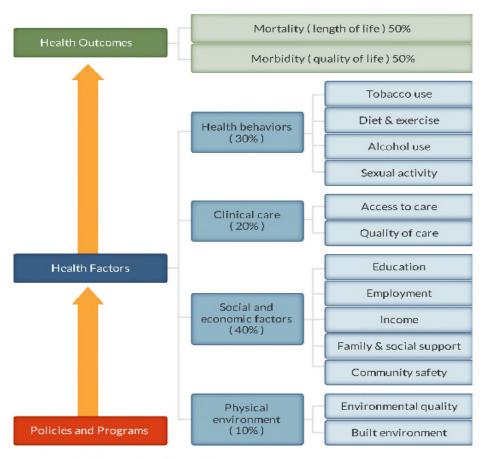
### **III. Community Health Status**

### a) Historical Health Statistics- Secondary Research

### **Health Status Profile**

This section of the CHNA reviews published quantitative community health indicators from public health sources and results of community primary research. To produce this profile, VVV Consultants LLC staff analyzed & trended data from multiple sources. This analysis focuses on a set of published health indicators organized by ten areas of focus (10 TABS), results from the 2020 RWJ County Health Rankings and conversations from Town Hall participates. <u>Each table published reflects a Trend column, with GREEN denoting growing/high performance indicators, YELLOW denoting minimal change/average performance indicators and RED denoting declining/low performance indicators.</u>

Note: The Robert Wood Johnson Foundation collaborates with the University of Wisconsin Population Health Institute to release annual *County Health Rankings*. As seen below, RWJ's model use a number of health factors to rank each county.



County Health Rankings model ©2012 UWPHI

### National Research – Year 2020 RWJ Health Rankings:

#	KS Rankings - 105 Counties	Definitions	Sheridan Co. (KS)	TREND	NW KS RURAL NORM (N=20)
1	Health Outcomes		39		52
2	Mortality	Length of Life	38		42
3	Morbidity	Quality of Life	37		52
4	Health Factors		25		35
5	Health Behaviors	Tobacco Use, Diet/Exercise, Alcohol Use, Sexual Activitiy	7		39
6	Clinical Care	Access to care / Quality of Care	103		53
7	Social & Economic Factors	Education, Employment, Income, Family/Social support, Community Safety	21		44
8	Physical Environment	Environmental quality	2		22

Kansas Rural Norm (N=20) includes the following counties: Cheyenne, Barton, Edwards, Ellis, Gove, Kiowa, Norton, Osborne, Pawnee, Phillips, Russell, Sheridan, Smith and Thomas.

### **PSA Secondary Research:**

When studying community health, it's important to document health data by topical areas for primary service area (PSA). Below is a summary of key findings organized by subject area.

Note: Each Tab has been trended to reflect County trends to NORM.

Health Indicators - Secondary Research
TAB 1. Demographic Profile
TAB 2. Economic Profile
TAB 3. Educational Profile
TAB 4. Maternal and Infant Health Profile
TAB 5. Hospital / Provider Profile
TAB 6. Behavioral / Mental Health Profile
TAB 7. High-Risk Indicators & Factors
TAB 8. Uninsured Profile
TAB 9. Mortality Profile
TAB 10. Preventative Quality Measures

### Tab 1: Demographic Profile

Understanding population and household make-up is vital to start CHNA evaluation.

Tab		Demographic - Health Indicators	Sheridan Co (KS)	Trend	State of KS	NW KS Rural Norm (N=20)	Source
1	а	Population estimates, July 1, 2019, (V2019)	2,521		2,913,314	6,405	People Quick Facts
	b	Population, percent change - April 1, 2010 (estimates base) to July 1, 2019, (V2019)	-0.9%		2.1%	-4.2%	People Quick Facts
	С	Population per square mile, 2010 (V2019)	2.9		34.9	7.4	Geography Quick Facts
	d	Persons under 5 years, percent, 2019, (V2019)	6.0%		6.4%	5.8%	People Quick Facts
	е	Persons 65 years and over, percent, 2019, (V2019)	23.7%		16.3%	23.8%	People Quick Facts
	f	Female persons, percent, 2019, (V2019)	49.5%		50.2%	49.4%	People Quick Facts
	g	White alone, percent, 2019, (V2019)	97.1%		86.3%	95.3%	People Quick Facts
	h	Black or African American alone, percent,2019, (V2019)	0.8%		6.1%	1.4%	People Quick Facts
	i	Hispanic or Latino, percent, 2019, (V2019)	5.7%		12.2%	5.6%	People Quick Facts
	1 1	Language other than English spoken at home, percent of persons age 5 years+, 2015-2019	6.0%		11.9%	4.4%	People Quick Facts
	k	Living in same house 1 year ago, percent of persons age 1 year+, 2011-2015	89.3%		83.8%	86.0%	People Quick Facts
	ı	Children in single-parent households, percent, 2014-2018	32.8%		29.0%	25.2%	County Health Rankings
	m	Total Veterans, 2015-2019	200		176,444	599	People Quick Facts

### Tab 2: Economic Profile

Monetary resources will (at times) drive health "access" and self-care.

Tab		Economic - Health Indicators	Sheridan Co (KS)	Trend	State of KS	NW KS Rural Norm (N=20)	Source
2	а	Per capita income in past 12 months (in 2019 dollars), 2015-2019	\$23,875		\$31,814	25,383	People Quick Facts
	b	Persons in poverty, percent	11.8%		11.4%	12.0%	People Quick Facts
	С	Total Housing units, July 1, 2019, (V2019)	1,252		1,288,401	5,417	People Quick Facts
	d	Total Persons per household, 2015-2019	2.2		2.5	2.4	People Quick Facts
	е	Severe housing problems, percent, 2012-2016	6.0%		13.0%	9.5%	County Health Rankings
	f	Total of All firms, 2012	472		239,118	1,021	Business Quick Facts
	g	Unemployment, percent, 2018	2.3%		3.4%	2.7%	County Health Rankings
	h	Food insecurity, percent, 2017	9.4%		13.0%	11.8%	County Health Rankings
	i	Limited access to healthy foods, percent, 2010	9.7%		8.0%	9.4%	County Health Rankings
	j	Low income and low access to store, percent, 2015	9.7%		9.4%	9.4%	U.S. Department of Agriculture - Food Environment Atlas
	k	Long commute - driving alone, percent, 2011-2015	17.3%		21.0%	15.6%	County Health Rankings

### Tab 3: Educational Profile

Currently, school districts are providing on-site primary health screenings and basic care.

Tab		Educative - Health Indicator	Sheridan Co (KS)	Trend	State of KS	NW KS Rural Norm (N=20)	Source
3	ı a	Children eligible for free or reduced price lunch, percent, 2017-2018	38.1%		48.0%	46.7%	County Health Rankings
		High school graduate or higher, percent of persons age 25 years+, 2015-2019	88.5%		91.0%	88.1%	People Quick Facts
	ı c	Bachelor's degree or higher, percent of persons age 25 years+, 2015-2019	15.6%		33.40%	19.6%	People Quick Facts

#	Indicators	Hoxie USD 2018	Hoxie USD 2015	Hoxie USD 2012
1	Total # Public School Nurses (1 day a week)	1	1	1
2	School Nurse is part of the IEP team Yes/No	Yes	Yes	Yes
3	School Wellness Plan (Active)	Yes	Yes	Yes
4	VISION: # Screened / Referred to Prof / Seen by Professional	301/7/6	311/NA/NA	277/NA/NA
	HEARING: # Screened / Referred to Prof / Seen by Professional	315/5/5	304/NA/NA	289/NA/NA
6	ORAL HEALTH: # Screened / Referred to Prof / Seen by Professional	448/20/NA	315/NA/NA	309/NA/NA
7	SCOLIOSIS: # Screened / Referred to Prof / Seen by Professional	NA	NA	NA
8	# of Students served with no identified chronic health concerns	448	354	371
9	School has a suicide prevention program	Yes	Yes	Yes
10	Compliance on required vaccincations (%)	99.5%	100.0%	100.0%

### Tab 4: Maternal / Infant Profile

Tracking maternal / infant care patterns are vital in understanding the foundation of family health.

Tab		Maternal/Infant - Health Indicators	Sheridan Co (KS)	Trend	State of KS	NW KS Rural Norm (N=20)	Source
4	а	Percent of Births Where Prenatal Care began in First Trimester, 2016-2018	80.2%		81.0%	81.7%	Kansas Health Matters
	b	Percentage of Premature Births, 2016-2018	7.8%		9.1%	8.7%	Kansas Health Matters
		Percent of Infants up to 24 months that received full Immunizations, 2016-2018	90.0%		69.2%	81.5%	Kansas Health Matters
	d	Percent of Births with Low Birth Weight, 2016-2018	7.0%		7.3%	7.2%	Kansas Health Matters
	10	Percent of WIC Mothers Breastfeeding Exclusively, percent, 2018	NA		14.1%	27.3%	Kansas Health Matters
	f	Percent of all Births Occurring to Teens (15-19), 2016-2018	NA		5.5%	5.4%	Kansas Health Matters
	l a	Percent of births Where Mother Smoked During Pregnancy, 2016-2018	11.6%		10.0%	13.7%	Kansas Health Matters

Tab 4: Maternal / Infant Profile (Continued)

#	Criteria - Vital Satistics	Sheridan Co. (KS)	Trend	Kansas	NW KS Norm (N=20)
а	Total Live Births, 2015	28		39,126	82
b	Total Live Births, 2016	33		38,048	81
С	Total Live Births, 2017	29		36,464	72
d	Total Live Births, 2018	24		36,268	73
е	Total Live Births, 2019	35		35,395	69
f	Total Live Births, 2015- 2019 - 5 year Rate (%)	11.8%		12.7%	11.6%

Tab 5: Hospitalization and Provider Profile

Understanding provider access and disease patterns are fundamental in healthcare delivery. Listed below are several vital county statistics.

Tab		Hospital/Provider - Health Indicator	Sheridan Co (KS)	Trend	State of KS	NW KS Rural Norm (N=20)	Source
5		Primary care physicians (Pop Coverage per) (No extenders incl.), 2017	2527:1		1295:1	1850:1	County Health Rankings
	b	Preventable hospital rate per 100,000, 2017 (lower the better)	8,292		4,024	5,827	County Health Rankings
	С	Patients Who Gave Their Hospital a Rating of 9 or 10 on a Scale from 0 (Lowest) to 10 (Highest)	81.0%		78.0%	82.3%	CMS Hospital Compare, Latest Release
		Patients Who Reported Yes, They Would Definitely Recommend the Hospital	72.0%		78.0%	77.7%	CMS Hospital Compare, Latest Release
	е	Average (Median) time patients spent in the emergency department, before leaving from the visit (mins)	101		112	101	CMS Hospital Compare, Latest Release

	Sherida	an County I	(S IP	
KS Hospital Assoc PO103	FFY2018	FFY2019	FFY2020	
Total Discharges	280	316	285	
Total IP Discharges-Age 0-17 Ped	3	5	4	
Total IP Discharges-Age 18-44	19	20	16	
Total IP Discharges-Age 45-64	52	49	31	
Total IP Discharges-Age 65-74	56	49	43	
Total IP Discharges-Age 75+	133	167	164	
Psychiatric	2	7	8	
Obstetric	10	12	14	
Surgical %	20.4%	19.6%	16.5%	
KC Haarital Assas DO102	SCH	C (Hoxie) o	only	
KS Hospital Assoc PO103	FFY2018	FFY2019	FFY2020	
Total Discharges	137	154	151	
IP Market Share - Sheridan Co	48.9%	48.7%	53.0%	
Total IP Discharges-Age 0-17 Ped	0	2	1	
Total IP Discharges-Age 18-44	8	5	4	
Total IP Discharges-Age 45-64	17	16	9	
Total IP Discharges-Age 65-74	17	15	15	
Total IP Discharges-Age 75+	95	14	119	
Psychiatric	0	2	3	
Obstetric	0	0	0	
Surgical %	0.0%	0.6%	0.0%	
Kansas Hospital AssocOP TOT223E	FFY2018	FFY2019	FFY2020	
SCHC ER Visits -Sheridan Co only	86.1%	79.7%	73.9%	
SCHC OP SRG Visits -Sheridan Co only	24.5%	21.2%	19.4%	
SCHC Total OP Visits -Sheridan Co only	62.1%	61.3%	59.4%	

### Tab 6: Behavioral / Mental Profile

Behavioral healthcare provides another important indicator of community health status.

Tab		Mental - Health Indicator	Sheridan Co (KS)	Trend	State of KS	NW KS Rural Norm (N=20)	Source
6	а	Depression: Medicare Population, percent, 2017	22.1%		18.9%	17.8%	Kansas Health Matters
		Age-adjusted Suicide Mortality Rate per 100,000 population, 2016-2018 (lower is better)	NA		18.6	25.6	Kansas Health Matters
	I C	Mental Behavioral Hospital Admission Rates per 100,000, 2016-2018	15.2		75.1	26.7	Kansas Health Matters
		Percent of Medicare Part D Beneficiaries Receiving Opioids Supply >10 Days	49.4%		37.8%	42.5%	Kansas Health Matters
	d	Average Number of mentally unhealthy days, 2017	3.6		3.7	3.6	County Health Rankings

### Tab 7a: Risk Indicators & Factors Profile

Knowing community health risk factors and disease patterns can aid in the understanding next steps to improve health.

Tab		High-Risk - Health Indicator	Sheridan Co (KS)	Trend	State of KS	NW KS Rural Norm (N=20)	Source
7a	а	Adult obesity, percent, 2016	23.7%		33.0%	32.9%	County Health Rankings
	b	Adult smoking, percent, 2017	15.0%		17.0%	15.6%	County Health Rankings
	С	Excessive drinking, percent, 2017	16.5%		19.0%	16.5%	County Health Rankings
	d	Physical inactivity, percent, 2016	26.1%		25.0%	29.9%	County Health Rankings
	е	# of Physically unhealthy days, 2015	3.4		3.6	3.4	County Health Rankings
	Ιŧ	Sexually transmitted infections (chlamydia), rate per 100,000 2017	NA		13,554	265	County Health Rankings

Tab 7b: Chronic Risk Profile

Tab		Chronic - Health Indicator	Sheridan Co (KS)	Trend	State of KS	NW KS Rural Norm (N=20)	Source
7b	а	Hypertension: Medicare Population, 2017	65.1%		55.2%	56.9%	Kansas Health Matters
	b	Hyperlipidemia: Medicare Population, 2017	48.6%		37.1%	37.2%	Kansas Health Matters
	С	Heart Failure: Medicare Population, 2017	23.5%		13.4%	19.0%	Kansas Health Matters
	d	Chronic Kidney Disease: Medicare Pop, 2017	18.3%		21.8%	21.2%	Kansas Health Matters
	е	COPD: Medicare Population, 2017	18.1%		11.9%	14.0%	Kansas Health Matters
	f	Atrial Fibrillation: Medicare Population, 2017	12.8%		8.8%	10.7%	Kansas Health Matters
	g	Cancer: Medicare Population, 2017	8.0%		8.1%	8.4%	Kansas Health Matters
	h	Osteoporosis: Medicare Population, 2017	13.2%		6.1%	9.3%	Kansas Health Matters
	i	Asthma: Medicare Population, 2017	5.1%		4.3%	3.6%	Kansas Health Matters
	j	Stroke: Medicare Population, 2015	2.7%		3.1%	2.6%	Kansas Health Matters

### Tab 8 Uninsured Profile and Community Benefit

Based on state estimations, the number of insured is documented below. Also, the amount of charity care (last three years of free care) from area providers is trended below.

Tab		Coverage - Health Indicator	Sheridan Co (KS)	Trend	State of KS	NW KS Rural Norm (N=20)	Source
8	а	Uninsured, percent, 2017	19.6%		10.0%	11.9%	County Health Rankings

Sou	Source: Internal Hospital Records - CHNA 2021								
	Sheridan County Health Complex	YR 2018	YR 2019	YR 2020					
1	Charity Care	\$229,271	\$149,533	\$154,487					
2	Bad Debt Writeoffs	\$134,129	\$183,439	\$182,433					

### Tab 9: Mortality Profile

The leading causes of county deaths from Vital Statistics are listed below.

Tab		Mortality - Health Indicator	Sheridan Co (KS)	Trend	State of KS	NW KS Rural Norm (N=20)	Source
9	а	Life Expectancy, 2016 - 2018	82.8		78.5	78.4	Kansas Health Matters
	b	Age-adjusted Cancer Mortality Rate per 100,000 population, 2016-2018 (lower is better)	115.9		155.3	146.8	Kansas Health Matters
	С	Age-adjusted Heart Disease Mortality Rate per 100,000 population, 2016-2018 (lower is better)	107.2		156.7	169.8	Kansas Health Matters
	d	Age-adjusted Chronic Lower Respiratory Dis Mortality Rate per 100,000, 2014-16 (Lower is better)	55.2		49.9	52.2	Kansas Health Matters
	е	Alcohol-impaired driving deaths, percent, 2011-2015	44.4%		21.9%	38.9%	County Health Rankings
	f	Total # Deaths involving COVID-19 if released, 2021	NA		3,575	14	NY Times

Causes of Death by County of Residence, KS 2016	Sheridan Co. (KS)	TREND	Kansas	NW KS Norm (N=20)
TOTAL	31		27,312	1,333
Other causes	12		6058	364
Primary Hypertension/ Hypertensive Renal Disease & Secondary Hypertension	8		3603	227
Heart disease	5		5520	316
Cancer of the Trachea, Bronchus, and Lungs	5		1180	59
Cancer	4		5537	336

### Tab 10: Preventive Quality Measures Profile

The following table reflects future health of the county. This information also is an indicator of community awareness of preventative measures.

Tab		Preventative - Health Indicator	Sheridan Co (KS)	Trend	State of KS	NW KS Rural Norm (N=20)	Source
10	а	Access to exercise opportunities, percent, 2019	62.9%		80.0%	63.8%	County Health Rankings
	b	Adults with diabetes, monitoring, percent, 2016	7.7%		10.0%	11.3%	County Health Rankings
	С	Mammography annual screening, percent, 2017	45.0%		45.0%	42.9%	County Health Rankings
	d	Percent Annual Check-Up Visit with PCP					TBD
	е	Percent Annual Check-Up Visit with Dentist					TBD
	f	Percent Annual Check-Up Visit with Eye Doctor					TBD

### **PSA Primary Research:**

For each CHNA Wave # 4 evaluation, a community stakeholder survey has been created and administered to collect "current" healthcare information for Sheridan Co. KS.

Chart #1 – Sheridan County, KS Online Feedback Response (N=84)

Sheridan Co. KS- CHNA Wave #4								
For reporting purposes, are you involved in or are you a ?	Ellis Co. (KS) N=84	Trend	NWKS Rural Norms N=1910					
Business / Merchant	23.8%		9.2%					
Community Board Member	11.9%		7.7%					
Case Manager / Discharge Planner	2.4%		0.8%					
Clergy	2.4%		1.1%					
College / University	0.0%		5.7%					
Consumer Advocate	0.0%		1.3%					
Dentist / Eye Doctor / Chiropractor	0.0%		0.5%					
Elected Official - City/County	2.4%		2.2%					
EMS / Emergency	11.9%		2.2%					
Farmer / Rancher	16.7%		7.1%					
Hospital / Health Dept	47.6%		20.3%					
Housing / Builder	0.0%		0.9%					
Insurance	4.8%		1.1%					
Labor	0.0%		2.4%					
Law Enforcement	0.0%		0.8%					
Mental Health	2.4%		1.2%					
Other Health Professional	14.3%		12.7%					
Parent / Caregiver	31.0%		17.5%					
Pharmacy / Clinic	4.8%		1.7%					
Media (Paper/TV/Radio)	0.0%		0.5%					
Senior Care	4.8%		4.5%					
Teacher / School Admin	2.4%		9.9%					
Veteran	2.4%		3.3%					
Other (please specify)	2.4%		9.3%					
TOTAL	42		1,320					
NW KS Norms Include: Ellis Co, Pawnee Co, Gove Co and Thomas Co.								

Chart #2 - Quality of Healthcare Delivery Community Rating

Sheridan Co. KS- CHNA Wave #4							
How would you rate the "Overall Quality" of healthcare delivery in our community?	Sheridan Co. (N=84)	Trend	NWKS Rural Norms N=1910				
Top Box %	28.9%		30.8%				
Top 2 Boxes %	83.1%		75.8%				
Very Good	28.9%		30.8%				
Good	54.2%		45.0%				
Average	15.7%		19.3%				
Poor	1.2%		3.7%				
Very Poor	0.0%		1.2%				
Valid N	83		1901				
KS Norms Include: Ellis, Pawnee, Gove, Thor	nas, Sheridan, K	iowa and	Pratt counties.				

Chart #3 – Overall Community Health Quality Trend

Sheridan Co. KS- CHNA Wave #4							
When considering "overall community health quality", is it	Sheridan Co. (N=84)	Trend	NWKS Rural Norms N=1910				
Increasing - moving up	65.3%		62.8%				
Not really changing much	30.7%		56.1%				
Decreasing - slipping	4.0%		9.0%				
Valid N	75		1,327				

Chart #4 - Re-evaluate Past Community Health Needs Assessment Needs

Sh	neridan Co. KS- CHNA Wave #4	Ongoing Problem			Pressing
Past CHNAs Unmet Needs identified		Sheridan	Sheridan Co. (N=84)		Sheridan Co. (N=84)
Rank	Ongoing Problem	Votes	%		
1	Child Care	37	16.6%		1
2	Affordable Housing	29	13.0%		2
3	Awareness of Health Services	19	8.5%		7
4	Expansion/Upgrades to Facility	19	8.5%		3
5	Nutrition - Healthy Food Options	17	7.6%		6
6	Access to Specialists	16	7.2%		4
7	Obesity	16	7.2%		9
8	Preventative Health / Wellness	16	7.2%		5
9	Drug/Substance Abuse	13	5.8%		8
10	Alcohol Abuse	10	4.5%		13
11	Exercise/Fitness	10	4.5%		14
12	Home Health / Hospice	10	4.5%		11
13	<b>Economic Development</b>	6	2.7%		10
14	Access to Provider Clinics	3	1.3%		15
15	Transportation	2	0.9%		
	TOTALS	223			

Chart #5 - Community Health Needs Assessment "Causes of Poor Health"

Sheridan Co. KS- CHNA Wave #4							
In your opinion, what are the root causes of "poor health" in our community?	Sheridan Co. (N=84)	Trend	NWKS Rural Norms N=1910				
Lack of health insurance	17.7%		15.7%				
Limited Access to Mental Health Assistance	12.4%		16.3%				
Neglect	16.8%		12.4%				
Lack of health & Wellness Education	15.9%		12.3%				
Chronic disease prevention	7.1%		9.2%				
Family assistance programs	8.8%		7.1%				
Lack of Nutrition / Exercise Services	13.3%		9.1%				
Limited Access to Specialty Care	7.1%		9.3%				
Limited Access to Primary Care	0.9%		6.0%				
Total Votes	113		2857				

Chart #6 – Community Rating of HC Delivery Services (Perceptions)

Sheridan Co. KS - CHNA Wave #4	Sheridan Co. (N=84)				S Rural N=1910
How would our community rate each of the following?	Top 2 boxes	Bottom 2 boxes	Trend	Top 2 boxes	Bottom 2 boxes
Ambulance Services	87.0%	2.2%		88.3%	2.4%
Child Care	22.7%	27.3%		36.8%	17.5%
Chiropractors	82.2%	6.7%		69.4%	4.8%
Dentists	41.3%	10.9%		76.5%	7.0%
Emergency Room	87.0%	2.2%		74.6%	8.2%
Eye Doctor/Optometrist	41.3%	17.4%		79.8%	6.6%
Family Planning Services	33.3%	28.9%		40.8%	15.3%
Home Health	46.7%	20.0%		46.4%	10.2%
Hospice	73.9%	4.3%		59.5%	8.5%
Telehealth	56.8%	9.1%		53.4%	8.5%
Inpatient Services	86.4%	2.3%		85.3%	3.2%
Mental Health	61.4%	11.4%		33.2%	31.5%
Nursing Home/Senior Living	95.6%	2.2%		68.2%	9.7%
Outpatient Services	88.9%	0.0%		80.6%	3.0%
Pharmacy	82.2%	2.2%		87.6%	2.7%
Primary Care	86.7%	2.2%		81.6%	4.9%
Public Health	68.9%	4.4%		69.4%	6.4%
School Health	60.5%	2.3%		69.1%	5.5%
Visiting Specialists	75.6%	2.2%		68.7%	8.4%
Walk- In Clinic	70.5%	11.4%		54.5%	23.0%

Chart #7 – Community Health Readiness

Sheridan Co. KS- CHNA Wave #4	Bottom 2 boxes		boxes
Community Health Readiness is vital. How would you rate each of the following? (% Poor / Very Poor)	Sheridan Co (KS) N=84	Trend	NWKS Rural Norms N=1910
Behavioral / Mental Health	11.4%		27.1%
Emergency Preparedness	4.4%		7.7%
Food and Nutrition Services/Education	11.4%		14.1%
Health Screenings (as asthma, hearing, vision, scoliosis)	6.7%		8.9%
Prenatal/Child Health Programs	15.9%		8.3%
Substance Use/Prevention	31.8%		32.5%
Suicide Prevention	31.8%		32.4%
Violence Prevention	29.5%		28.3%
Women's Wellness Programs 18.2%		13.4%	

### Chart #8a – Healthcare Delivery "Outside our Community"

Sheridan Co. KS - CHNA Wave #4			
In the past 2 years, did you or someone you know receive HC outside of our community?	Sheridan Co. (N=84)	Trend	NWKS Rural Norms N=1910
Yes	86.7%		70.8%
No	13.3%		28.0%
l don't know	0.0%		1.2%
Valid N	45		1,150

### Specialties:

Specialty	Total
GEN	5
OBG	5
CARD	3
SURG	3
CANC	2
DENT	2
DERM	2

### Chart #8b – Healthcare Delivery "Outside our Community" (Continued)

Sheridan Co. KS- CHNA Wave #4			
Access to care is vital. Are there enough	Sheridan		NWKS Rural
providers / staff available at the right times to	Co. (KS)	Trend	Norms
care for you and our community?	N=84		N=1910
Yes	72.7%		59.2%
No	27.3%		40.8%
Valid N	44		1,007

Chart #9 - What HC topics need to be discussed in future Town Hall Meeting

Sheridan Co. KS- CH	NA Wa	ive	<b>#4</b>
What needs to be discussed further at our CHNA Town Hall meeting?	Sheridan Co. (N=84)	Trend	NWKS Rural Norms N=1910
Abuse/Violence	3.2%		6.0%
Alcohol	2.1%		6.4%
Alternative Medicine	5.9%		5.4%
Breast Feeding Friendly Workplace	1.1%		1.7%
Cancer	2.7%		3.0%
Care Coordination	2.7%		3.3%
Diabetes	3.2%		3.4%
Drugs/Substance Abuse	2.7%		8.7%
Family Planning	2.7%		2.0%
Heart Disease	1.6%		2.6%
Lack of Providers/Qualified Staff	4.3%		6.1%
Lead Exposure	0.0%		0.6%
Mental Illness	8.5%		12.0%
Neglect	2.7%		3.1%
Nutrition	7.4%		5.5%
Obesity	5.3%		8.2%
Occupational Medicine	0.5%		0.9%
Ozone (Air)	0.0%		1.2%
Physical Exercise	5.9%		5.4%
Poverty	5.3%		6.4%
Preventative Health / Wellness	6.4%		6.0%
Respiratory Disease	0.0%		0.3%
Sexually Transmitted Diseases	0.5%		1.6%
Smoke-Free Workplace	0.0%		0.1%
Suicide	6.9%		8.4%
Teen Pregnancy	2.1%		2.2%
Telehealth	3.7%		3.0%
Tobacco Use	1.6%		2.7%
Transporation	0.5%		2.9%
Vaccinations	4.8%		5.0%
Water Quality	1.6%		2.9%
Health Literacy	2.1%		4.0%
Other (please specify)	2.1%		2.7%
TOTAL Votes	188		3,439

# IV. Inventory of Community Health Resources

[VVV Consultants LLC]

Cot	021 Inventory of Health Services - Sh			
Cat Clinic Pri	HC Services Offered in county: Yes / No rimary Care	Hospital YES	Health Dept YES	Other
		YES	YES	No
	zheimer Center	No	No	No
	mbulatory Surgery Centers	No	No	No
	thritis Treatment Center	No	No	No
	ariatric/Weight Control Services	YES	YES	No
	rthing/LDR/LDRP Room	No	No	No
	reast Cancer	YES	No	No
	urn Care	No	No	No
	ardiac Rehabilitation	No	No	No
	ardiac Surgery	No	No	No
	ardiology Services	Yes-OP	No	<u>No</u>
	ase Management	YES	No	No
	haplaincy/Pastoral Care Services	YES	No	No
	hemotherapy	YES	No	No
	olonoscopy	YES	No	No
	risis Prevention	No	No	YES
	TScanner F. III.	YES	No	No No
	agnostic Radioisotope Facility	X-Mobile	No	No No
	agnostic/Invasive Catheterization	No	No	No
	ectron Beam Computed Tomography (EBCT)	No	No	No
	nrollment Assistance Services	YES	YES	No
	ktracorporeal Shock Wave Lithotripter (ESWL)	No	No	No
	ertility Clinic	No	No	No
	ıllField Digital Mammography (FFDM)	X-Mobile	No	No
	enetic Testing/Counseling	No	No	No
	eriatric Services	YES	No	No
	eart	X-Consult	No	No
	emodialysis	No	No	No
	V/AIDS Services	No	No	No
Hosp Im	nage-Guided Radiation Therapy (IGRT)	No	No	No
	patient Acute Care - Hospital Services	YES	No	No
	tensity-Modulated Radiation Therapy (IMRT) 161	No	No	No
	tensive Care Unit	No	No	No
	termediate Care Unit	YES	No	No
Hosp Int	terventional Cardiac Catherterization	No	No	No
	olation Room	YES	No	No
Hosp Kid	dney	No	No	No
Hosp Liv	ver	No	No	No
	ıng	No	No	No
Hosp Ma	agnetic Resonance Imaging (MRI)	X-Mobile	No	No
	ammograms	X-Mobile	No	No
Hosp Mo	obile Health Services	YES	No	No
Hosp Mu	ultislice Spiral Computed Tomography (<64 slice CT)	YES	No	No
Hosp	ultislice Spiral Computed Tomography (<64+ slice CT)	No	No	No
	eonatal	No	No	No
	eurological Services	No	No	No
	bstetrics	No	No	Yes
	ccupational Health Services	YES	No	No
	ncology Services	No	No	Yes
	rthopedic Services	No	No	Yes
	utpatient Surgery	Yes	No	No
Hosp Pa	ain Management	No	No	No
Hosp Pa	alliative Care Program	YES	No	No
Hosp Pe	ediatric	YES	No	No
Hosp Ph	nysical Rehabilitation	YES	No	No

	2021 Inventory of Health Services - Sh	neridan C	County, K	S
Cat	HC Services Offered in county: Yes / No	Hospital	Health Dept	Other
Hosp	Positron Emission Tomography (PET)	No	No	No
Hosp	Positron Emission Tomography/CT (PET/CT)	No	No	No
Hosp	Pulmonary Rehab	No	No	No
Hosp	Psychiatric Services	YES	No	No
Hosp	Radiology, Diagnostic	YES	No	No
Hosp	Radiology, Therapeutic	YES	No	No
Hosp	Reproductive Health	YES	YES	No
Hosp	Robotic Surgery	No	No	No
Hosp	Shaped Beam Radiation System 161	No	No	No
Hosp	Single Photon Emission Computerized Tomography	No	No	No
Hosp	Sleep Center	No	No	No
	Social Work Services	YES	No	No
Hosp	Sports Medicine	YES	No	No
Hosp	Stereotactic Radiosurgery	No	No	No
Hosp	Swing Bed Services	YES	No	No
Hosp	Transplant Services	No	No	No
Hosp	Trauma Center	No	No	No
Hosp	Ultrasound	YES	No	No
Hosp	Women's Health Services	YES	YES	No
Hosp	Wound Care	YES	YES	No
SR	Adult Day Care Program	No	No	No
SR	Assisted Living	YES	No	No
SR	Home Health Services	No	No	No
SR	Hospice	YES	No	No
SR	LongTerm Care	YES	No	No
SR	Nursing Home Services	YES	No	No
SR	Retirement Housing	No	No	No
SR	Skilled Nursing Care	YES	No	No
ER	Emergency Services	YES	No	No
ER	Urgent Care Center	No	No	No
ER	Ambulance Services	No	No	YES
	Alcoholism-Drug Abuse	YES	No	No
	Blood Donor Center	No	No	X-Mobile
	Chiropractic Services	No	No	YES
	Complementary Medicine Services	No	No	No
	Dental Services	No	No	YES
	Fitness Center	YES	No	No
SERV	Health Education Classes Health Fair (Annual)	YES	YES	No
SERV	Health Information Center	YES YES	YES	No
SERV	Health Screenings	YES	No YES	No No
SERV	Meals on Wheels	YES	No YES	No
SERV	Nutrition Programs	YES	No	No
SERV	Patient Education Center	YES	No	No
SERV	Support Groups	YES	No	No
SERV	Teen Outreach Services	No	No	YES
SERV	Transportation to Health Facilities	No	No	YES
SERV	Wellness Program	YES	No	YES
SERV	Tobacco Treatment/Cessation Program	YES	No	No

YR 2021 Physician Manp			<u> </u>
		y Working in Co	unty
# of FTE Providers	FTE County Based MDs / Dos	Visiting Providers	County Based PA/NPs
Primary Care:			
Family Practice	2.0		2.0
Internal Medicine			
Obstetrics/Gynecology			
Pediatrics			
Madiaina Chaoialista			
Medicine Specialists:			
Allergy/Immunology		4.0	
Cardiology		1.0	
Dermatology			
Endocrinology			
Gastroenterology			
Oncology/RADO			
Infectious Diseases			
Nephrology			
Neurology			
Psychiatry			
Pulmonary			
Rheumatology			
Surgery Specialists:			
General Surgery		2.0	
Neurosurgery		2.0	
Ophthalmology			
Orthopedics			
Otolaryngology (ENT)			
Plastic/Reconstructive			
Thoracic/Cardiovascular/Vasc			
Urology			
Orology			
Hospital Based:			
Anesthesia/Pain		1.0	
Emergency			
Radiology			
Pathology			
Hospitalist *			
Neonatal/Perinatal			
Physical Medicine/Rehab			
Others			
		0.3	
Eye Care (OD)		0.2	
Dentists		1.0	
Podiatry		1.0	
TOTALS	2.0	6.2	2.0

YR 2021 - Visiting Specialists to Sheridan County Health Complex					
Physician Name/Group	Office Location (City/State)	SCHEDULE / DAY	Annual Days		
Dr Markiewicz	North Platte Nebraska	Once a Month	12		
Dr Gabel	Colby Kansas	Twice a Month	24		
Dr Schultz	Hays Kansas	Once a Month	12		
Rachel McArthur	<b>Burlington Colorado</b>	Once a Month	12		
Dr. Christensen	North Platte Nebraska	Twice a Month	24		
Brad Wertz	Pinnacle Anesthesia	Weekly	48		
	Physician Name/Group  Dr Markiewicz  Dr Gabel  Dr Schultz  Rachel McArthur  Dr. Christensen	Physician Name/Group         Office Location (City/State)           Dr Markiewicz         North Platte Nebraska           Dr Gabel         Colby Kansas           Dr Schultz         Hays Kansas           Rachel McArthur         Burlington Colorado           Dr. Christensen         North Platte Nebraska	Physician Name/GroupOffice Location (City/State)SCHEDULE / DAYDr MarkiewiczNorth Platte NebraskaOnce a MonthDr GabelColby KansasTwice a MonthDr SchultzHays KansasOnce a MonthRachel McArthurBurlington ColoradoOnce a MonthDr. ChristensenNorth Platte NebraskaTwice a Month		

## 2021 Health Services Directory Sheridan County (KS)

### **Emergency Numbers**

Police/Sheriff 911 Fire 911 Ambulance 911

### **Non-Emergency Numbers**

Sheridan County Sheriff 785-675-3481 Sheridan County EMS 785-675-3364

### **Municipal Non-Emergency Numbers**

	Police/Sheriff	<u>Fire</u>
Hoxie	785-675-3291	785-675-3773
Selden	911	785-386-4246
Studley	911	911

### **Other Emergency Numbers**

### Kansas Child/Adult Abuse and Neglect Hotline

1-800-922-5330

www.srskansas.org/hotlines.html

#### **Domestic Violence Hotline**

1-800-799-7233 www.ndvh.org

### **Emergency Management (Topeka)**

785-274-1409

www.accesskansas.org/kdem

### Federal Bureau of Investigation

1-866-483-5137

www.fbi.gov/congress/congress01/caruso10 0301

.htm

#### Kansas Arson/Crime Hotline

1-800-KS-CRIME 800-572-1763

www.accesskansas.org/kbi

### Kansas Bureau of Investigation (Topeka)

785-296-8200

www.accesskansas.org/kbi

#### **Kansas Crisis Hotline (Domestic**

Violence/Sexual Assault) 1-888-END-ABUSE www.kcsdv.ora

#### **Kansas Road Conditions**

1-866-51 1 -KDOT

511

www.ksdot.org

#### **Poison Control Center**

1-800-222-1222 www.aapcc.org

### **Suicide Prevention Hotline**

1-800-SUICIDE www.hopeline.com 1-800-273-TALK

www.suicidepreventionlifeline.com

#### Toxic Chemical and Oil Spills

1-800-424-8802

www.epa.gov/region02/contact.htm

### Health Services Hospital

### **Sheridan County Health Complex**

826 18th Street (Hoxie)

P.O. Box 167 Fax: 785-675-3840

785-675-3281

www.sheridancountyhospital.com

### Sheridan County Health Complex services include:

3 Meals a Day

**General Maintenance** 

Handicap Accessible Shower

Housekeeping

Kitchenette

Laundry

**Dietary Services** 

**Emergency Services** 

Hoxie Medical Clinic

Acute Care

**Annual Exams** 

**Blood Pressure Checks** 

Cardiovascular Care

Chronic Disease Management

Diabetes Medical Management

**DOT Physicals** 

Early Detection Works Provider

Foot Care

**Holter Monitors** 

Hypertension Medical Management

Insurance Exams

KAN Be Healthy Exams

Micro Albumin - Urine

Orthopedic Consultation

Oximetry

Prenatal and Postnatal Care

Preventative Care

**Pulmonary Function Testing** 

School Physicals

Skin Screenings

**Total Family Care** 

Weight Loss Management

Well Women Exams

**Inpatient Services** 

Acute Care

Medical Services

Night Care

Intermediate Swing Bed (Private Pay)

Night Care

Observation

Respite Care (Private Pay) Skilled Nursing/Swing Bed

Laboratory Services (Must have physician's

order) Blood Gases

Comprehensive Blood Testing

BNP CK CKMB

Complete Blood Count (CBC)

Auto Differential Manual Differential

Comprehensive Metabolic Profile (CMP)

D-dimer Direct Bilirubin

ESR

Hemoglobin A1C Lipid Profile Mono Testing

Pregnancy Testing (both urine and

blood)

Prostate Specific Antigen (PSA) PT/PTT/INR (Co-ag Checks)

Thyroid Stimulating Hormone (TSH)

Troponin I

Type & Crossmatch (for transfusions)

**Emergency Basis** 

Fecal Occult Blood (FOB)

Inpatient Outpatient

Other Lab Services
Rapid Influenza Testing
Rapid Strep Testing

**Urinalysis** 

**Urine Toxicology Screening** 

Lifeline

Long Term Care 38-bed Residence Adult Day Care Long Term Care Medical Services

Night Care Social Services Therapeutic Services Meals-on-Wheels Mobile Services

Bone Density

Cardiac Ultrasound Magnetic Resonance Imaging

Mammography
Nuclear Medicine
Vascular Ultrasound

Occupational Therapy Arm and Hand Function Cognitive Assessments Electrical Stimulation

Self Care Skills

Strength and Endurance

Home Safety Evaluations

Ultrasound

Outpatient Doctors
Outpatient Services
Anti-Coagulant Therapy
Antibiotic Therapy
Blood Transfusions
Bone Density Scans
Cardiac Stress Testing

Dexa Scans

Cardiology Consults

EKGs/Electrocardiograms Endoscopes/Endoscopy Flu/Pneumonia Vaccinations

Hickman Care/Port-a-Cath Care/PICC Line

Maintenance
Infusion Therapy
IV Therapy
IVIG & Remicade
Lab Draws
Mammograms
Minor Surgeries

MRI's

Neupogen/Neulasta Nuclear Medicine Other Injection Therapy

Procrit Reclast Sonograms Surgical Consults TB Skin Tests

Wound Care/Dressing Changes

Pharmacy Inpatient Physical Therapy

Balance and Coordination

BioStep
Brace Fitting

Cervical Traction Electrical Stimulations

Gait Training Crutches Parallel Bars Walker

Hivamat Iontophoresis Treatments Lymphedema Treatment Manual Therapy

Massage Paraffin Bath Pediatric Care Pelvic Traction

Phonophoresis

Therapeutic Exercise

Transcutaneous Electrical Nerve Stimulation

Treatment of Vertigo

Ultrasound

Whirlpool Therapy

Wound Care/Wound Vacuum

Radiology Services Computed Tomography

CT Scan

Dexa Scans (Bone Density) Digital Mammography

Fluoroscopy

General Radiography

Magnetic Resonance Imaging (MRI)

**Nuclear Medicine** 

Ultrasound (General, Vascular, and Cardiac)

X-Ray

Skilled Swing Bed

IV Therapy

Occupational Therapy Physical Therapy

Speech-Language Pathology

Surgery Services General Surgery Minor Procedures

Outpatient Therapy

Wellness Center

### **Sheridan County Health Complex Providers**

Shannon Herl, APRN Deanna Sulzman, APRN Brady Gilson, PA-C Chris Hansen, PA-C Bhavini Gopaldas, PA-C

Jill Stewart, M.D. Victor Nemechek, M.D. Dallas Walz, M.D. **SCHC Visiting Providers** Michael Machen, M.D.

SCHC Visiting Physician Specialists Alain Efstratiou, M.D. (Kearney, NE)

Cardiology

Charles Schultz, M.D. (Hays) General

Surgery

### **Health Department**

### **Sheridan County Public Health** Department

940 8th Street (Hoxie)

785-675-2101

www.kalhd.org/sheridan

### Sheridan County Public Health Department services include:

Breast Exam

Car Seat Rental/Car Seat Technician

Child Health Assessments

Blood Lead

Developmental Evaluation

**Hearing Screenings** Hemoalobin Test Physical Examinations KAN Be Healthy

School Entry **Head Start** Referrals

Vision Screenings Disease Control **Tuberculosis Testing Emergency Preparedness** Flu POD (Point of Dispensation) Other POD Communicable Diseases

Health Screening **Blood Pressure Check** Cholesterol Screening Diabetic Education

Foot Care

Glucose Screening **Hearing Test** Hemoglobin

Shots With Own Medication

Urine Test

Healthy Start Program Breastfeed ing

Child Development Home Visits

**Immunizations** Parent-Child Relationship

Lab Draw Days (2 yearly)

School

Health Education (Tobacco, Pregnancy,

Suicide) **Immunizations** Vaccinations

Adult Children

Childhood Immunizations

Flu

Foreign Travel Pneumonia

Tetanus/Diphtheria

WIC

Assessments

Breastfeeding Support – Peer Counselor

**Breast Pump Rental** 

Mom Support Group (Monthly)

Nutrition Education Nutritious Foods

#### Mental Health

### **Catholic Charities of Hays**

350 S. Range Avenue (Colby) 785-462-3426

### **Heartland Rural Counseling Services**

485 W. 4th Street (Colby) 785-460-7588

### High Plains Mental Health Center

750 S. Range Avenue (Colby) 785-462-6774

### Turning Point Jamie Kinderknecht

323 Main Street, Suite #4 (Quinter) 785-673-6160 or 785-628-3575 Head Office 124 E. 1 2th St. (Hays) 785-628-3575

#### Wings Upon the Prairie, Inc.

485 N. Franklin Avenue (Colby) 785-460-7477

### Medical Professionals Chiropractors

#### David Heskett, D.C.

1132 Oak Avenue (Hoxie) 785-675-3143

#### Thorpe R.H., D.C.

1132 Oak Avenue (Hoxie) 785-675-3143

### Franz Chiropractic

135 W. 6th Street (Colby) 785-462-7236

### Hill City Chiropractic Center

303 W. Main Street (Hill City) 785-421-2800

### Karen Miller, D.C.

513 N. 10th Avenue (Hill City) 785-421-2067

### **Tubbs Chiropractic**

135 W. 6th Street (Colby) 785-462-7236

### **Quinter Chiropractic**

David Heskett 116 4th Street (Quinter) 785-754-2212

### **Wiley Chiropractic**

990 South Range Avenue, Suite 5 (Colby) 785-462-7577

### Clinics:

#### **Hoxie Medical Clinic**

826 18th Street, P.O Box 415 (Hoxie) 785-675-3018

### **Selden Community Clinic**

112 N. Kansas Avenue (Selden) 785-386-4380

### **Sheridan County Health Complex**

826 1 8th Street (Hoxie) P.O. Box 167 785-675-3281

### **Bluestem Medical**

501 Garfield Street (Quinter) 785-754-3333

### **Family Center for Health Care**

310 E. College Drive (Colby) 785-462-6184 Gove County Medical Center P.O. Box 129 (Quinter) 785-754-3341

### **Graham County Medical Clinic**

114 E. Walnut Street (Hill City) 785-421-2191

### **Specialty Clinic in Citizens Medical**

**Center** 100 E. College Drive (Colby) 785-460-1215

### Dentists:

Karl Neuenschwander, D.D.S.

600 Main Street (Hoxie) 785-675-3292

**Blackwood Family Dentistry** 

501 Garfield Street (Quinter) 785-754-2441

Karen Thummel, D.D.S.

480 W. 4th Street (Colby) 785-460-6800

Scott Haas, D.D.S.

770 S. Range Avenue (Colby) 785-460-3922

Shawn Jensen, D.D.S.

1690 W. 4th Street (Colby) 785-460-3999

Thomas Barlow, D.D.S.

505 N. Franklin Avenue (Colby) 785-460-7538

William Miller, D.D.S.

305 W. Main Street (Hill City) 785-421-3492

### Hearing

**Hearing Solutions L.L.C.** 

1870 1/2 S. Range Avenue (Colby) 785-460-4327

**Northwest Kansas Hearing Services** 

175 S. Range Avenue (Colby) 785-460-2957

**Precision Hearing Aid Center** 

113 W. Walnut Street (Hill City) 785-421-2781

### Optometrists:

Joshua Gooden, O.D.

210 Center - Monday, Tuesday, Wednesday & Friday (Oakley) 785-672-4271

Larry Washburn, O.D.

505 N. Franklin, Suite B (Colby)

785-462-3348

**Prairie Wind Eye Care** 

302 N. Pomeroy Avenue (Hill City) 785-421-3406

Travis Kinderknecht, O.D.

1201 Castle Rock Street (Quinter) 785-754-2494

Vision Source! Of Colby & Goodland

1005 S. Range Avenue, Suite 100 (Colby) 785-462-8231

### **Pharmacies**

Mahanna Pharmacy, Inc.

833 Main Street (Hoxie) 785-675-3461

Dillon's Pharmacy

1605 S. Range Avenue (Colby) 785-462-1310

**Palace Drug Store** 

460 N. Franklin Avenue (Colby) 785-460-7507

Ray's Pharmacy

414 Main Street (Quinter) 785-754-3312

**Wal-Mart Pharmacy** 

115 W. Willow (Colby) 785-460-8651

Wise Drug

308 N. Pomeroy Avenue (Hill City) 785-421-5751

#### **Rehabilitation Services**

**Sheridan County Health Complex** 

826 1 8th Street (Hoxie) 785-675-3281

Citizens Medical Center: Occupational Therapy & Medicine

100 E. College Drive (Colby) 785-460-4868

Social & Rehabilitation Services

1135 S. Country Club Drive (Colby) 785-462-6769

### Other Health Services

### Assisted Living/Nursing Homes/LTC Leiker Nursing Services, L.L.C

841 1 4th Street (Hoxie) 785-675-8995

### **Sheridan County Long Term Care Unit**

826 1 8th Street (Hoxie) 785-675-3802

### Apria Healthcare

1255 S. Country Club Drive (Colby) 785-462-8661

### **Colby Care Center**

105 E. College Drive (Colby) 785-462-6721

#### **Dawson Place**

208 W. Prout Street (Hill City) 785-421-4314

### **Gove County Medical Center Long Term Care Facility**

520 W. 5th Street P.O. Box 129 (Quinter) 785-754-3335

#### **Graham County Home Health Solution**

208 W. Main Street (Hill City) 785-421-3400

### **Prairie Senior Living Complex**

1625 S. Franklin Avenue (Colby) 785-462-8295

### Sealye House

619 N. 4th Avenue (Hill City) 785-421-2662

### **Disability Services**

### **Developmental Service of Northwest Kansas Hoxie Center**

733 9th Street (Hoxie) 785-675-3933

### Home and Community Based Services – HCBS

Provides medical services to children and adults in their home, assisted living or residential care facility. Designed to provide the least intensive level of care for individuals who may be placed in other care facilities.

### Jill's Helping Hands, Inc.

27438 U.S. Highway 283 (Edmond) 785-622-4254 or 785-625-5690

### Kobler Developmental Services of Northwest Kansas

100 W. McFarland Street (Hill City) 785-421-2851

#### LINK

LINK is an in-home support service for the disabled under age 65 – applicant must have qualified for disability and Medicaid services.

505G N. Franklin Avenue (Colby) 785-462-7600

### LINK

415 N. Pomeroy Avenue (Hill City) 785-421-5774

### Midwest Support & Information Services, Inc.

640 N. Franklin Avenue (Colby) 785-460-1896

### Northwest Kansas Area Agency on Aging

510 W. 29th Street, Suite B P.O. Box 610 (Hays) 785-628-8204 or 1-800-432-7422 www.nwkaaa.com

#### SKIL

SKIL is an in-home support service for the physically disabled under 65 – applicant must qualify for disability and Medicaid services.

### Domestic Violence Information and Treatment Centers

Domestic or Sexual Violence Crisis Center or 24 Hour Crisis Line 785-625-3055 General Information – Women's Shelters www.womenshleters.org

### Northwest Kansas Domestic & Sexual Violence Services

P.O. Box 284 (Hays) 785-625-4202 (Daytime) 1-800-794-4624 (24 Hour Hotline)

### Food Program

### Sheridan County Food Pantry – Hoxie United Methodist Church

900 S. 12th Street (Hoxie) 785-675-3565

### Sheridan County Health Complex – Meals on Wheels

826 1 8th Street (Hoxie) 785-675-3281

## Food Stamps Social and Rehabilitation Services (SRS)

3000 Broadway (Hays) 785-628-1066 or 1-888-369-4777

### Genesis – Thomas County Inc. Food Pantry

350 S. Range Avenue (Colby) 785-460-7930

### **Graham County Hospital – Meals on Wheels**

Hill City, KS 67642 785-421-2121

### Homestead Nutrition Meal Site at Ridgewood

Manor

925 8th Street (Hoxie) 785-675-2154

### Northwest Kansas Area Agency on Aging –

### **Commodity Distribution and Meals on Wheels**

510 W. 29th Street, Suite B P.O. Box 610 (Hays) 785-628-8204 or 1-800-432-7422 www.nwkaaa.com

### Senior Progress Center of Thomas County – Meals on Wheels

165 Fike Park Street (Colby) 785-460-2901

### Government Healthcare Kansas Department of Health and Environment (KDHE)

Curtis State Office Building 1000 S.W. Jackson (Topeka) 785-296-1500 www.kdheks.gov/contact.html

### Kansas Department on Aging (KDOA) 503 S. Kansas Avenue (Topeka)

785-296-4986 or 1-800-432-3535

#### Medicaid

### Kansas Department of Social & Rehabilitation Services (SRS)

3000 Broadway (Hays) 785-628-1066 **Medicare** 

### **Social Security Administration**

1212 E. 27th Street (Hays) 785-625-3496

### Northwest Kansas Area Agency on Aging (NWKAAA)

510 W. 29th Street, Suite B P.O. Box 610 (Hays) 785-628-8204 or 1-800-432-7422 Social Security Administration 1212 E. 27th Street (Hays) 785-625-3496

### **Health and Fitness Centers**

### Venture 2000 – Wanda Sealock – Wellness Education

1741 Pine Avenue (Hoxie) 785-675-8444

### Wellness Center – Sheridan County Hospital

826 1 8th Street (Hoxie) 785-675-3281

### **Jump Start Fitness Center**

415 N. Franklin Avenue (Colby) 785-4460-5867

#### **WOW-Work Out Women**

430 N. Franklin Avenue (Colby) 785-460-1969

### Home Health Services Good Samaritan Home Health of Central

#### Kansas

(formerly Caring Heart) 1008 E. 1 7th Street (Hays) 785-621-2499 or 1-866-402-6458

### **Gove County Medical Center**

520 W. 5th Street (Quinter) 785-754-3341

### **Graham County Home Health Solution** 208

W. Main Street (Hill City) 785-421-3400

### **Graham County Medical Clinic**

114 E. Walnut Street (Hill City) 785-421-2191

### **Hospice of Graham County**

304 W. Prout Street (Hill City) 785-421-2121

### L&C Home Health Agency, Inc.

160 E. 2nd Street (Colby) 785-465-7444

#### **Professional Home Health Services**

1307 Lawrence (Hays) 785-625-0055

#### Hospice

### **Graham County Hospital**

304 W. Prout (Hill City) 785-421-2121

### Hospice Services, Inc.

438 N. Franklin Avenue (Colby) 785-462-6710

### Hospice Services, Inc.

P.O. Box 116 (Phillipsburg) 1-800-315-5122 785-543-5688

### Massage Therapists

David Heskett, D.C. (Water Table) 1132 Oak Avenue (Hoxie) 785-675-3143

#### The Comfort Zone

1517 Queen Avenue (Hoxie) 785-675-2344

### Massage by Cara

150 E. 5th Street (Colby) 785-462-2860

### Stone Cottage Massage

611 4th Street (Morland) 785-627-3083

### Renew Massage Therapy Clinic

1141 Main Street (Hoxie) 785-657-2171

### Tina Harris Physical Therapy & Sports Medicine Center

270 N. Franklin Avenue (Colby) 785-462-8008

### **Uptown Style Salon & Day Spa**

505 E. 4th Street (Colby) 785-462-2383 www.uptownstyleonline.com

### **Medical Equipment and Supplies**

### Mahanna Pharmacy, Inc.

833 Main Street (Hoxie) 785-675-3461

### Apria Healthcare

1255 S. Country Club Drive (Colby) 785-462-8661

### **B&B Sales**

202 W. Main Street (Hill City) 785-421-5580

#### Blue Sage Medical

200 Main Street (Quinter) 785-754-3994

### **Rays Pharmacy**

324 Main Street (Quinter) 785-754-3314

### Oakley Health Mart Pharmacy

103 Center Avenue (Oakley) 785-672-4727

### **Palace Drug Store**

460 N. Franklin Avenue (Colby) 785-460-7507

### Wise Drug

308 N. Pomeroy Avenue (Hill City) 785-421-5751

### **Nutrition Counseling**

### Virginia Ziegler, R.D. & L.D. Sheridan County Public Health Department

940 8th Street (Hoxie) 785-675-2101

### Citizen's Medical Center: Nutrition Counseling

100 E. College Drive (Colby) 785-460-4849

### **Health Cottage**

1919 S. Range Avenue (Colby) 785-462-8609

### Hill City Chiropractic Center

303 W. Main Street (Hill City) 785-421-2800

#### **Senior Services**

### Homestead Nutrition Meal Site – Ridgewood

Manor 925 8th Street (Hoxie) 785-675-2154

#### **Selden Community Center**

110 N. Kansas Avenue (Selden) 785-386-4263

#### **Seniors in Action**

305 Main Street (Rexford) 785-687-4646

### Citizens Medical Center: Prairie Senior Living Complex

1625 S. Franklin Avenue (Colby) 785-462-8295

### Home Community Based Services (HCBS) 65+

### Northwest Kansas Area Agency on Aging – NWKAAA

5510 W. 29th Street, Suite B P.O. Box 610 (Hays) 785-628-8204 or 1-800-432-7422

#### **RSVP**

165 Fike Park, P.O. Box 803 (Colby) 785-462-6744

#### **Senior Citizens Center**

300 Main Street (Quinter) 785-754-3598

### Senior Progress Center of Thomas County

165 Fike Park Street (Colby) 785-460-2901

### **Veterinary Services**

### **Countryside Veterinary Clinic of Hoxie**

Rt. 2, P.O. Box 625 (Hoxie) 785-675-3378

### **Central Veterinary Service**

114 W. Main Street (Hill City) 785-421-6000

### **Colby Animal Clinic**

810 E. 4th Street (Colby) 785-460-8621

#### Paul Brassfield, D.V.M.

207 N. Pomeroy Avenue (Hill City) 785-421-2200

### **Quinter Veterinary Services**

2553 Castle Rock Road (Quinter) 785-754-341 1

### **Swartz Veterinary Hospital**

1775 W. 4th Street (Colby) 785-460-1078

### Local Government, Community and Social Services

#### Adult Protection

### **Hoxie Police Department**

1024 Royal Avenue (Hoxie) 785-675-3291

### **Sheridan County Sheriff**

940 8th Street (Hoxie) 785-675-3481

### Kansas Department of Social and Rehabilitation Services West Region Protection Reporting Center – i.e. PROTECTION REPORT CENTER FOR ABUSE

1-800-922-5330 Available 24 hours/7 days per week – including Holidays

### Alcohol and Drug Treatment Support Alcoholics Anonymous – AL NON/AL TEEN 745 Main Street (Use West Door) (Hoxie)

785-675-1966

### **Alcoholics Anonymous**

1275 W. 6th Street (Colby) 785-462-2906

### ASAP - Alcohol Safety Action Program

1523 W. 4th Street (Colby) 785-462-6111

#### **Central Kansas Foundation**

180 W. 6th Street (Colby) 785-460-5885

### Heartland Regional Alcohol & Drug Assessment

208 E. 7th Street (Hays) 785-621-2410

#### **Hope House**

317 W. 8th Street (Quinter) 785-754-9900

### Regional Prevention Center of NW Kansas

505 N. Franklin Avenue, Suite E (Colby) 785-460-8177 www.nwksprevention.org

### Thomas County Alcohol & Drug Abuse Council

345 N. Lake (Colby) 785-462-6111

### Heartland RADAC – Regional Alcohol and Drug Assessment Center

3000 Broadway (SRS Building) (Hays)

Heartland RADAC is a licensed alcohol and drug treatment program that provides assessment and referral services for individuals. Heartland RADAC facilitates access to treatment services

If financial assistance is needed for inpatient treatment, contact Heartland RADAC Center at 913-789-0951 or 1-800-281-0951 www.hradac.com

www.hradac.com/resources.htm

### **Valley Hope Centers**

Requires private insurance – will not accept Medicare or Medicaid Norton, KS 785-877-5101 Halstead, KS 620-830-2041 Atchison, KS 913-967-1618 Or 1-800-544-5101

### **Out-Patient Treatment Programs**

### Heartland Rural Counseling Services, Inc.

485 W. 4th Street (Colby) 785-460-7588

### **Child Protection Hoxie Police Department**

1024 Royal Avenue (Hoxie) 785-675-3291

### **Sheridan County Sheriff**

940 8th Street (Hoxie) 785-675-3481

### Kansas Department of Social and Rehabilitation Services West Region Protection Reporting Center – i.e. Protection

### **Report Center for Abuse**

1-800-922-5330 Available 24 hours/7days per week – including Holidays

## Children and Youth Assistance for Families – Department of

### Social and Rehabilitation Services (SRS)

3000 Broadway (Hays) 785-628-1066 www.srskansas.org AYSO Youth Soccer 1195 E. 1 0th Street (Colby) 785-460-2976

### **Sheridan County Big Brothers Big Sisters**

Contact Persons: Jenny Bates Tracey Andrews 2707 Vine Street, Suite 14 (Hays) 785-657-7776

### Thomas County Big Brothers Big Sisters

112 E. 5th Street (Colby) 785-460-9125 Children's Neighborhood 700 Grant Street (Quinter) 785-754-3588

### **Child Support Application**

www.kschild.com 1-888-757-2445

### Healthwave

785-754-9900

Low or no cost health plan for Kansas children within stipulated income guidelines – some low income parents may also qualify 1-800-792-48884 P.O. Box 3599 (Topeka) www.kansashealthwave.org Hope House 317 W. 8th Street (Quinter)

### Kansas Children's Service League

2717 Canal Boulevard, Suite G (Hays) 785-625-2244 KCSL Parent Hotline – 1-800-332-6378 www.kcsl.org

#### Kid Link

### Associated with Early Head Start for Child Assessment

Kid's Port 460 N. Garfield (Colby) 785-465-9110

### **Lighthouse for Girls**

430 W. Webster Street (Colby) 785-462-2590

### Northwest Kansas Child Care Resource & Referral Agency

1255 Range (Colby) 785-460-5485

#### **NWKS Juvenile Services**

505 N. Franklin Avenue (Colby) 785-460-8008

### St. Francis Community Services

180 W. 5th Street (Colby) 785-462-6679

### Tender Hearts Child Care Center 504 Castle Rock Road (Quinter)

785-754-3937

### **Tiny Blessings Daycare**

480 S. Garfield Avenue (Colby) 785-460-0880 Extension Office Sheridan County Extension Agent (Hoxie) 785-675-3268

### **Funeral Homes:**

### Mickey-Leopold Funeral Home

1024 Sheridan Avenue (Hoxie) 785-675-3057

#### Paul's Funeral Homes, Inc.

4th Street & Illinois (Selden) 785-386-4311

### Harrison Chapel

190 S. Franklin Avenue (Colby) 785-462-2331

### Kersenbrock Funeral Chapel

745 S. Country Club Drive (Colby) 785-462-7979

#### **Schmitt Funeral Home**

901 S. Main Street (Quinter) 785-754-3321

#### **Head Start**

### **Sheridan County Head Start**

1117 Royal Avenue (Hoxie) 785-675-2048

#### **Head Start NKESC**

210 N. Grant Avenue (Colby) 785-462-6067

### **Head Start NKESC**

216 N. 4th Avenue (Hill City) Head Start NWKESC 210 North Grant Avenue (Colby) 785-460-6067

### Housing

#### **Eastview Homes**

700 1 9th Street (Hoxie) 785-675-2171

### Hoxie Housing Authority/Ridgewood Manor

925 8th Street (Hoxie) 785-675-2171

### Indian Creek Apartments 401 Pine Avenue (Hoxie)

785-675-2358

### Midway Realty (Hoxie)

785-675-3934

#### **Pratt Real Estate**

724 Main Street (Hoxie) 785-675-301 1

### Ronald Neff Realty Co. 5772 N. 130 (Selden)

785-386-4472

### **Sheridan Estates**

2025 Sheridan Avenue (Hoxie) 785-675-3297

### Watkins Realty & Insurance

901 Trail Avenue (Hoxie) 785-675-3239

### Low Income Energy Assistance Program (LIEAP)

Assistance with paying utility bills for target income applicants.
Social and Rehabilitation Services
For more information or to request an

1-800-432-0043

application:

### **Legal Services**

### Michael Haas

821 Main Street (Hoxie) 785-675-3762

### Sloan & Eland Law Office & Title Insurance

736 Main Street (Hoxie) 785-675-3217

### **Sheridan District Magistrate**

925 9th Street (Hoxie) 785-675-3221

#### **Elder Law Hotline**

1-888-353-5337

Older Kansans Information Service Legal representation in specific areas of concern

funded by Area Agency on Aging and Federal funds.

1-800-432-7422 and leave message or call direct

1-800-723-6953 or 785-625-4514

### Senior Health Insurance Counseling for Kansas (SHICK)

Assists older adults with Medicare and supplemental insurance questions and concerns.

### Northwest Kansas Area Agency on Aging

510 W. 29th Street, Suite B (Hays)
1-800-432-7422 or 785-628-8204
Senior Health Insurance Counseling for
Kansas (SHICK)
Contact Persons:
Susan Bicker
Jackie Rose
Sheridan County Health Complex
826 1 8th Street – Box 415 (Hoxie)
785-675-3281

#### Libraries, Parks and Recreation

### **Cottonwood Ranch State Historical Site**

14432 E. U.S. Highway 24 (Studley) 785-627-5866

### **Hoxie Swimming Pool**

1300 Sheridan Avenue (Hoxie) 785-675-3003

### **Selden City Library**

109 S. Kansas Avenue (Selden) 785-386-4321

### Sheridan County Historical Society & Mickey's Museum

1224 Oak (Hoxie) P.O. Box 274 785-675-3501

### **Sheridan County Public Library**

801 Royal Avenue (Hoxie) 785-675-3102

### **Sheridan State Fishing Lake**

(Hoxie) 785-675-2340

### **Public Information**

### City of Selden

Mayor: 785-386-4450 (Jacque

Boultinghouse)

Clerk: 785-386-4450 (Jacque Neff)

### **Hoxie Chamber of Commerce**

924 Sheridan Avenue (Hoxie) 785-675-3016

### **Hoxie City Clerk's Office**

827 Main Street (Hoxie) 785-675-3291

#### **Selden Public Library**

109 S. Kansas Avenue (Selden) 785-386-4321

### **Sheridan County Library**

801 Royal Avenue (Hoxie) 785-675-3102

### Colby/Thomas County Chamber of Commerce

350 S. Range Avenue (Colby)

785-460-3401

### **Hill City Area Chamber of Commerce**

801 W. Main Street (Hill City) 785-421-5621

### **Ridgewood Manor**

925 8th Street (Hoxie) 785-675-2171

#### Rape

### Domestic or Sexual Violence Crisis Center or 24 Hour Crisis Line

785-625-3055

### **High Plains Mental Health Center**

750 S. Range Avenue (Colby) 785-462-6774

### Northwest Kansas Domestic and Sexual Violence Services

403 E. 23rd Street (Hays) 785-625-4202

**Red Cross** 

#### **American Red Cross**

350 S. Range Avenue (Colby) 785-462-7161

### **Social Security Administration**

1212 E. 27th Street (Hays) 785-625-3496 www.ssa.gov

### Support Groups

American Cancer Society
Heather West, Community Manager – Health

Initiatives
785-472-4075
heather.west@cancer.org
Kim Peach, Community Manager –
Development
785-222-3327

#### **Alzheimer's Support Group**

Meetings are at 7 pm the first Monday of each month at the Northwest Kansas Area Health Education Center. 217 E. 32nd Street (Hays) 785-625-9006

### Patient Service Center – American Cancer Society

1-877-227-1618

HPLPatientServiceCenter@cancer.org

**Transportation** 

**Hoxie-Sheridan County Airport** 

(Hoxie)

785-675-3291

Sheridan County General Public Transportation

925 9th Street (Hoxie) 785-675-2191

**Stevenson Private Airport** 

Box 9 (Selden) 785-386-4285

**Transportation Department** 

West U.S. 24 (Hoxie) 785-675-3842

**Colby Municipal Airport** 

Kansas Highway 25 (Colby) 785-460-4438

**Gove County General Public Transportation** 

520 W. 5th Street (Quinter) 785-754-3335

**Greyhound Bus Lines** 

2000 South Range Avenue (Colby) 785-462-8299

**Hill City Municipal Airport** 

(Hill City) 785-421-3422

Johnson Transport, Inc.

735 E. Hill Street (Colby) 785-460-6479

**Murray Airport** 

(Colby) Quinter Air Strip (Qu inter)

**Quinter School Transportation Department** 

500 Grant Street (Quinter) 785-754-3500

**Senior Progress Center** 

165 Fike Park Street (Colby) 785-460-2901

**Transportation Department** 

1020 S. Range Avenue (Colby) 785-672-3136

**Transportation Department** 

205 N. 12th Avenue (Hill City) 785-421-2208

State and National Information, Services, Support Adult Protection

**Adult Protection Services** 

1-800-922-5330

www.srskansas.org/SD/ees/adult.htm

Domestic Violence and Sexual Assault (DVACK)

1-800-874-1499 www.dvack.org

**Elder Abuse Hotline** 

1-800-842-0078

www.elderabusecenter.org

**Elder and Nursing Home Abuse Legal** 

www.resource4nursinghomeabuse.com/inde x.ht ml

Kansas Coalition Against Sexual and Domestic Violence

1-888-END-ABUSE (363-2287) www.kcsdv.org/ksresources.html

Kansas Department on Aging Adult Care Complaint Program

1-800-842-0078

National Center on Elder Abuse

(Administration on Aging)
www.ncea.gov/NCEAroot/Main Site?Find
Help/
Help Hotline.aspx

**National Domestic Violence Hotline** 

1-800-799-SAFE (799-7233) 1-800-787-3224 (TTY) www.ndvh.org

**National Sexual Assault Hotline** 

1-800-994-9662 1-888-220-5416 (TTY)

www.4woman.gov/fag/sexualassualt.htm

**National Suicide Prevention Lifeline** 

1-800-273-8255

**Poison Center** 

1-800-222-1222

Sexual Assault and Domestic Violence Crisis

Line

1-800-701-3630

Social and Rehabilitation Services

(SRS) 1-888-369-4777 (HAYS)

www.srskansas.org

Suicide Prevention Helpline

785-841-2345

Alcohol and Drug Treatment Programs

A 1 A Detox Treatment

1-800-757-0771

**AAAAAH** 

1-800-993-3869

Abandon A Addiction

1-800-405-4810

Able Detox-Rehab Treatment

1-800-577-2481 (NATIONAL)

**Abuse Addiction Agency** 

1-800-861-1768

www.thewatershed.com

AIC (Assessment Information Classes)

1-888-764-5510

Al-Anon Family Group

1 -888-4AL-ANON (425-2666)

www.al-anon.alateen.org

Alcohol and Drug Abuse Hotline

1-800-ALCOHOL

Alcohol and Drug Abuse Services

1-800-586-3690

www.srskansas.org/services/alc

drug assess.htm

**Alcohol and Drug Addiction Treatment Programs** 

1-800-510-9435

Alcohol and Drug Helpline

1-800-821-4357

Alcoholism/Drug Addiction Treatment

Center 1-800-477-3447

Kansas Alcohol and Drug Abuse

**Services Hotline** 

1-800-586-3690

www.srskansas.org/services/alc

drug assess.htm

Mothers Against Drunk Driving

1 -800-GET-MADD (438-6233)

www.madd.org

National Council on Alcoholism and

Drug Dependence, Inc.

1 -800-NCA-CALL (622-2255)

www.ncadd.org

**Recovery Connection** 

www.recoveryconnection.org

**Regional Prevention Centers of Kansas** 

1-800-757-2180

www.smokyhillfoundation.com/rpc-

locate.html

**Better Business Bureau Better Business Bureau** 

328 Laura (Wichita)

316-263-3146

www.wichita.bbb.org

Children and Youth Adoption

1-800-862-3678

www.adopt.org/

**Boys and Girls Town National Hotline** 

1-800-448-3000

www.girlsandboystown.org

Child/Adult Abuse and Neglect Hotline

1-800-922-5330

www.srskansas.org/

Child Abuse Hotline

1-800-922-5330

#### **Child Abuse National Hotline**

1-800-422-4453 1-800-222-4453 (TDD) www.childhelpusa.org/home

### **Child Abuse National Hotline**

1-800-4-A-CHILD (422-4453) www.childabuse.com

#### Child Find of America

1-800-426-5678

### Child Help USA National Child Abuse Hotline

1-800-422-4453

#### **Child Protective Services**

1-800-922-5330 www.srskansas.org/services/childprotectives ervices, htm

#### **Health Wave**

P.O. Box 3599 Topeka, KS 66601 1-800-792-4884 1-800-792-4292 (TTY) www.kansashealthwave.org

### Heartspring (Institute of Logopedics)

8700 E. 29TH N Wichita, KS 67226 www.heartspring.org

### Kansas Big Brothers/Big Sisters

1 -888-KS4-BIGS www.ksbbbs.org

### Kansas Children's Service League

(Hays) 785-625-2244 1-877-530-5275 www.kcsl.org

### Kansas Department of Health and **Environment**

785-296-1500 www.kdheks.gov e-mail: info@kdheks.gov

### Kansas Society for Crippled Children

106 W. Douglas, Suite 900 Wichita, KS 67202

1-800-624-4530 316-262-4676 www.kssociety.org

### **National Runaway Switchboard**

1-800-RUNAWAY www.1800runawav.org/

### National Society for Missing and **Exploited Children**

1-800-THE-LOST (843-5678) www.missingkids.com

### **Parents Anonymous Help Line**

1-800-345-5044 www.parentsanonymous.org/paIndex10.htm

### Runaway Line

1-800-621-4000 1-800-621-0394 (TDD) www.1800runaway.org/

### Talking Books

1-800-362-0699 www.skyways.lib.ks.us/KSL/talking/ksl bph.html

### **Community Action**

#### **Peace Corps**

1-800-424-8580 www.peacecorps.gov

### **Public Affairs Hotline (Kansas**

### Corporation Commission)

1-800-662-0027 www.kcc.state.ks.us

### Counseling

#### Care Counseling

Family counseling services for Kansas and Missouri 1-888-999-2196

#### Carl Feril Counseling

608 N Exchange (St. John) 620-549-641 1

### **Castlewood Treatment Center for Eating Disorders**

1-888-822-8938

www.castlewoodtc.com

### **Catholic Charities**

1-888-468-6909

www.catholiccharitiessalina.org

### **Center for Counseling**

5815 W Broadway (Great Bend) 1-800-875-2544

### **Central Kansas Mental Health Center**

1-800-794-8281

Will roll over after hours to a crisis number. Consumer Credit Counseling Services 1-800-279-2227 www.kscccs.org/

### Kansas Problem Gambling Hotline

1-866-662-3800

www.ksmhc.org/Services/gambling.htm

### **National Hopeline Network**

1-800-SUICIDE (785-2433) www.hopeline.com

### **National Problem Gambling Hotline**

1-800-552-4700 www.npgaw.org

#### Samaritan Counseling Center

1602 N. Main Street Hutchinson, KS 67501 620-662-7835 http://cmc.pdswebpro.com/

### Self-Help Network of Kansas

1-800-445-0116

www.selfhelpnetwork.wichita.edu

### **Senior Health Insurance Counseling**

1-800-860-5260 www.agingkansas.org

## Sunflower Family Services, Inc. (adoption, crisis pregnancy, conflict solution center)

1-877-457-5437

www.sunflowerfamily.org

### Disability Services American Association of People with

### Disabilities (AAPD)

www.aapd.com

#### American Council for the Blind

1-800-424-8666 www.acb.org

### Americans with Disabilities Act Information

Hotline

1-800-514-0301 1-800-514-0383 (TTY) www.ada.gov

### Disability Advocates of Kansas, Incorporated

1-866-529-3824

www.disabilitysecrets.com

### Disability Group, Incorporated

1-888-236-3348

www.disabilitygroup.com

### Disability Rights Center of Kansas (DRC)

### Formerly Kansas Advocacy & Protective Services

1-877-776-1541 1-877-335-3725 (TTY) www.drckansas.org

#### **Hearing Healthcare Associates**

1-800-448-0215

## Kansas Commission for the Deaf and Hearing Impaired

1-800-432-0698

www.srskansas.org/kcdhh

### Kansas Relay Center (Hearing Impaired service)

1-800-766-3777

www.kansasrelay.com

### National Center for Learning Disabilities

1-888-575-7373 www.ncld.org

### National Library Services for Blind & Physically Handicapped

www.loc.gov/nls/

1-800-424-8567

#### Parmele Law Firm

8623 E 32nd Street N, Suite 100 (Wichita) 1-877-267-6300

#### **Environment**

#### **Environmental Protection Agency 1-**

**800-**223-0425 913-321-9516 (TTY)

www.epa.gov

#### Kansas Department of Health and Environment

Salina 785-827-9639 Hays 785-625-5663 Topeka 785-296-1500 www.kdheks.gov

#### Food and Drug

#### Center for Food Safety and Applied

**Nutrition** 1-888-SAFE FOOD (723-3366)

www.cfsan.fda.gov/

www.healthfinder.gov/docs/doc03647.htm

#### **US Consumer Product Safety** Commission

1-800-638-2772

1-800-638-8270 (TDD)

www.cpsc.gov

#### **USDA Meat and Poultry Hotline**

1-888-674-6854

1-800-256-7072 (TTY)

www.fsis.usda.gov/

#### U.S. Food and Drug Administration

1-888-INFO-FDA

1-888-463-6332

www.fsis.usda.gov/

#### **Poison Hotline**

1-800-222-1222

#### **Health Services**

American Cancer Society

1-800-227-2345

www.cancer.org

#### **American Diabetes Association**

1-800-DIABETES (342-2383)

www.diabetes.org

#### AIDS/HIV Center for Disease Control and

#### Prevention

1-800-CDC-INFO

1-888-232-6348 (TTY)

www.cdc.gov/hiv/

#### AIDS/STD National Hot Line

1-800-342-AIDS

1-800-227-8922 (STD line)

#### American Health Assistance Foundation

1-800-437-2423

www.ahaf.org

#### **American Heart Association**

1-800-242-8721

www.americanheart.org

#### **American Lung Association**

1-800-586-4872

#### American Stroke Association

1-888-4-STROKE

www.americanheart.org

#### Center for Disease Control and Prevention

1-800-CDC-INFO

1-888-232-6348 (TTY)

www.cdc.gov/hiv/

#### **Elder Care Helpline**

www.eldercarelink.com

#### **Eye Care Council**

1-800-960-EYES

www.seetolearn.com

#### Kansas Foundation for Medical Care

1-800-432-0407

www.kfmc.org

#### **National Health Information Center**

1-800-336-4797

www.health.gov/nhic

#### **National Cancer Information Center**

1-800-227-2345

1-866-228-4327 (TTY)

www.cancer.org

## National Institute on Deafness and Other Communication Disorders Information Clearinghouse

1-800-241-1044 1-800-241-1055 (TTY) www.nidcd.nih.gov

#### Hospice

#### **Hospice-Kansas Association**

1-800-767-4965

## Kansas Hospice and Palliative Care Organization

1-888-202-5433 www.lifeproject.org/akh.htm Southwind Hospice, Incorporated www.southwindhospice.com 785-483-3161

#### Housing

#### **Kansas Housing Resources Corporation**

785-296-2065

www.housingcorp.org

#### US Department of Housing and Urban Development

Kansas Regional Office 913-551-5462

#### Legal Services

#### **Kansas Attorney General**

1-800-432-2310 (Consumer Protection) 1-800-828-9745 (Crime Victims' Rights) 1-800-766-3777 (TTY) www.ksaq.org/

#### **Kansas Bar Association**

785-234-5696 <u>www.ksbar.org</u>

#### **Kansas Department on Aging**

1-800-432-3535

www.agingkansas.org/index.htm

#### **Kansas Legal Services**

1-800-723-6953

www.kansaslegalservices.org

## Southwest Kansas Area Agency on Aging

240 San Jose Drive (Dodge City) (620) 225-8230

http://www.swkaaa.org/

#### Medicaid Services First Guard

1-888-828-5698 www.firstguard.com Kansas Health Wave 1-800-792-4884 or 1-800-792-4292 (TTY) www.kansashealthwave.org

#### Kansas Medical Assistance Program Customer Service

1-800-766-9012 www.kmpa-state-ks.us/ Medicare Information 1-800-MEDICARE www.medicare.gov

### U.S. Department of Health and Human Services

Centers for Medicare and Medicaid Services 1-800-MEDICARE (1-800-633-4227) or 1-877-486-2048 (TTY) www.cms.hhs.gov

#### Mental Health Services Alzheimer's Association

1-800-272-3900 or 1-866-403-3073 (TTY) www.alz.org

### **Developmental Services of Northwest Kansas**

1-800-637-2229

## Kansas Alliance for Mentally III (Topeka, KS)

785-233-0755

www.namikansas.org

#### Make a Difference

1-800-332-6262

#### **Mental Health America**

1 -800-969-6MHA (969-6642)

#### National Alliance for the Mentally III Helpline 1-800-950-NAMI (950-6264) or 703-516-7227 (TTY)

www.nami.org

#### National Institute of Mental Health

1-866-615-6464 or 1-866-415-8051 (TTY) www.nimh.nih.gov

#### National Library Services for Blind and Physically Handicapped

1-800-424-8567

www.loc.gov/nls/music/index.html

#### National Mental Health Association

1-800-969-6642 1-800-433-5959 (TTY)

www.nmha.org

#### State Mental Health Agency KS Department of Social and Rehabilitation

**Services** 

915 SW Harrison Street (Topeka) 785-296-3959 www.srskansas.org

#### **Suicide Prevention Hotline**

1-800-SUICIDE [784-2433] www.hopeline.com

#### Nutrition

#### American Dietetic Association

1-800-877-1600 www.eatright.org

#### American Dietetic Association Consumer **Nutrition Hotline**

1-800-366-1655

#### **Department of Human Nutrition Kansas State University**

119 Justin Hall (Manhattan) 785-532-5500 www.humec.k-state.edu/hn/

#### **Eating Disorders Awareness and** Prevention

1-800-931-2237

www.nationaleatingdisorders.org

#### Food Stamps

Kansas Department of Social and Rehabilitation Services (SRS)

1-888-369-4777 or Local SRS office www.srskansas.org/ISD/ees/food stamps.htm

#### Kansas Department of Health and Environment

1000 SW Jackson, Suite 220 (Topeka) 785-296-1320 www.kdheks.gov/news-wic/index.html Road and Weather Conditions Kansas Road Conditions 1-866-51 1 -KDOT 511 www.ksdot.org

#### Senior Services

#### Alzheimer's Association

1-800-487-2585

#### American Association of Retired Persons (AARP)

1 -888-OUR-AARP (687-2277) www.aarp.org

#### Americans with Disabilities Act Information

Line

1-800-514-0301 or 1-800-514-0383 [TTY] www.usdoj.gov/crt/ada

#### American Association of Retired Persons

1-888-687-2277 www.aarp.org

#### Area Agency on Aging

1-800-432-2703 Eldercare Locator 1-800-677-1116 www.eldercare.gov/eldercare/public/home.a sp

#### **Home Buddy**

1-866-922-8339 www.homebuddy.org

#### **Home Health Complaints**

#### Kansas Department of Social and Rehabilitation Services (SRS) 1-800-842-0078

#### Kansas Advocates for Better Care Inc. Consumer Information

1-800-525-1782

#### www.kabc.org

#### **Kansas Department on Aging**

1-800-432-3535 or 785-291-3167 (TTY) www.agingkansas.org/index.htm

### Kansas Foundation for Medical Care.

Medicare Beneficiary Information 1-800-432-0407

#### Kansas Tobacco Use Quitline

1 -866-KAN-STOP (526-7867) www.kdheks.gov/tobacco/cessation.html

#### **Older Kansans Employment Programs** (OKEP)

785-296-7842 www.kansascommerce.com

#### Older Kansans Hotline

1-800-742-9531

#### Older Kansans Information Reference Sources on Aging (OKIRSA)

1-800-432-3535

#### Senior Health Insurance Counseling for Kansas

1-800-860-5260 www.agingkansas.org/SHICK/shick index.html

#### SHICK

1-800-860-5260 www.agingkansas.org/SHICK

#### **Social Security Administration**

785-296-3959 or 785-296-1491 (TTY) www.srskansas.org

#### **SRS Rehabilitation Services Kansas**

785-296-3959

785-296-1491 (TTY) www.srskansas.org

#### Suicide Prevention **Suicide Prevention Services**

800-784-2433 www.spsfv.org

#### Veterans

#### **Federal Information Center**

1-800-333-4636 www.FirstGov.gov

#### U.S. Department of Veterans Affairs

1-800-513-7731 www.kcva.org Education (GI Bill) 1-888-442-4551

**Health Resource Center** 

1-877-222-8387

**Insurance Center** 

1-800-669-8477

Veteran Special Issue Help Line Includes Gulf War/Agent Orange Helpline

1-800-749-8387

#### U.S. Department of Veterans Affairs Mammography Helpline

1-888-492-7844 **Other Benefits** 

1-800-827-1000

Memorial Program Service [includes status of headstones and markers]

1-800-697-6947

**Telecommunications Device for the** Deaf/Hearing Impaired 1-800-829-4833 (TTY)

www.vba.va.gov

**Veterans Administration** 

#### Welfare Fraud Hotline

1-800-432-3913

## V. Detail Exhibits

## a) Patient Origin Source Files

## **Inpatient Origin Reports**

		Inpa	atient	Oria	in by	Cou	ntv -	Fede	ral Fi	scal	Year:	202	0							
Sheridan, KS Residents Treated in KHA Reporting	Area				liatric		- <b>J</b>		ult Medi											
Hospital Detail by County				Age	0-17	Age	18-44	Age	45-64	Age	65-74 Age		75+	Psyc	sychiatric Ob		tetric	New	born	
Hospital Name	Rank	Total Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Surg %
Sheridan County Health Complex - Hoxie, KS	1	151	53.0%	1	0.7%	4	2.6%	9	6.0%	15	9.9%	119	78.8%	3	2.0%	0	0.0%	0	0.0%	0.0%
HaysMed, The University of Kansas Health System - Hays, KS	2	38	13.3%	0	0.0%	7	18.4%	7	18.4%	6	15.8%	10	26.3%	0	0.0%	4	10.5%	4	10.5%	42.1%
Gove County Medical Center - Quinter, KS	3	31	10.9%	0	0.0%	0	0.0%	2	6.5%	2	6.5%	16	51.6%	1	3.2%	10	32.3%	0	0.0%	16.1%
Citizens Health - Colby, KS	4	14	4.9%	0	0.0%	0	0.0%	2	14.3%	5	35.7%	5	35.7%	0	0.0%	0	0.0%	2	14.3%	7.1%
Salina Regional Health Center - Salina, KS	5	13	4.6%	0	0.0%	3	23.1%	2	15.4%	6	46.2%	2	15.4%	0	0.0%	0	0.0%	0	0.0%	76.9%
Kansas Residents/Nebraska Hospitals	6	11	3.9%	0	0.0%	0	0.0%	0	0.0%	5	45.5%	6	54.5%	0	0.0%	0	0.0%	0	0.0%	54.5%
Decatur Health Systems, Inc Oberlin, KS	7	7	2.5%	0	0.0%	1	14.3%	3	42.9%	0	0.0%	3	42.9%	0	0.0%	0	0.0%	0	0.0%	0.0%
The University of Kansas Health System - Kansas City, KS	8	5	1.8%	0	0.0%	0	0.0%	4	80.0%	1	20.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	60.0%
Salina Surgical Hospital - Salina, KS	9	3	1.1%	0	0.0%	0	0.0%	1	33.3%	1	33.3%	1	33.3%	0	0.0%	0	0.0%	0	0.0%	100.0%
St. Catherine Hospital - Garden City, KS	10	3	1.1%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	3	100.0%	0	0.0%	0	0.0%	0.0%
Ascension Via Christi Hospital St. Teresa - Wichita, KS	11	2	0.7%	0	0.0%	0	0.0%	1	50.0%	0	0.0%	1	50.0%	0	0.0%	0	0.0%	0	0.0%	50.0%
Graham County Hospital - Hill City, KS	12	2	0.7%	0	0.0%	1	50.0%	0	0.0%	0	0.0%	1	50.0%	0	0.0%	0	0.0%	0	0.0%	0.0%
Ascension Via Christi Hospitals St. Francis - Wichita, KS	13	1	0.4%	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	100.0%
Children's Mercy Kansas City - Kansas City, MO	14	1	0.4%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0.0%
Stormont Vail Health - Topeka, KS	15	1	0.4%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	0.0%
The University of Kansas Health System Great Bend Campus - Great Bend, KS	16	1	0.4%	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	100.0%
Wesley Healthcare - Wichita, KS	17	1	0.4%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0.0%
Overall County Totals		285	100.0%	4	1.4%	16	5.6%	31	10.9%	43	15.1%	164	57.5%	8	2.8%	14	4.9%	6	2.1%	16.5%
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Inpatient Origin by County - Federal Fiscal Year: 2019																				
Sheridan, KS Residents Treated in KHA Reporting	Area	pc			liatric				ult Medi				<del>'</del>							
Hospital Detail by County				Age	0-17	Age	18-44	Age	45-64	Age	65-74	Age	75+	Psyc	hiatric	Obst	tetric	Nev	born	
Hospital Name	Rank	Total Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Surg %
Sheridan County Health Complex - Hoxie, KS	1	154	48.7%	2	1.3%	5	3.2%	16	10.4%	15	9.7%	114	74.0%	2	1.3%	0	0.0%	0	0.0%	0.6%
HaysMed, The University of Kansas Health System - Hays, KS	2	40	12.7%	0	0.0%	3	7.5%	7	17.5%	9	22.5%	11	27.5%	0	0.0%	5	12.5%	5	12.5%	35.0%
Kansas Residents/Nebraska Hospitals	3	23	7.3%	0	0.0%	6	26.1%	5	21.7%	3	13.0%	9	39.1%	0	0.0%	0	0.0%	0	0.0%	69.6%
Citizens Health - Colby, KS	4	22	7.0%	0	0.0%	1	4.5%	6	27.3%	9	40.9%	4	18.2%	0	0.0%	0	0.0%	2	9.1%	9.1%
Gove County Medical Center - Quinter, KS	5	21	6.6%	0	0.0%	0	0.0%	2	9.5%	1	4.8%	11	52.4%	0	0.0%	7	33.3%	0	0.0%	33.3%
Salina Surgical Hospital - Salina, KS	6	12	3.8%	0	0.0%	1	8.3%	3	25.0%	6	50.0%	2	16.7%	0	0.0%	0	0.0%	0	0.0%	100.0%
Salina Regional Health Center - Salina, KS	7	8	2.5%	0	0.0%	0	0.0%	3	37.5%	0	0.0%	3	37.5%	2	25.0%	0	0.0%	0	0.0%	0.0%
The University of Kansas Health System - Kansas City, KS	8	6	1.9%	0	0.0%	1	16.7%	2	33.3%	0	0.0%	3	50.0%	0	0.0%	0	0.0%	0	0.0%	50.0%
Decatur Health Systems, Inc Oberlin, KS	9	5	1.6%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	5	100.0%	0	0.0%	0	0.0%	0	0.0%	0.0%
Graham County Hospital - Hill City, KS	10	5	1.6%	0	0.0%	0	0.0%	0	0.0%	1	20.0%	3	60.0%	1	20.0%	0	0.0%	0	0.0%	0.0%
Ascension Via Christi Hospitals St. Francis - Wichita, KS	11	4	1.3%	0	0.0%	1	25.0%	1	25.0%	2	50.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	50.0%
Wesley Healthcare - Wichita, KS	12	4	1.3%	2	50.0%	0	0.0%	2	50.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	50.0%
St. Catherine Hospital - Garden City, KS	13	3	0.9%	0	0.0%	0	0.0%	1	33.3%	1	33.3%	0	0.0%	1	33.3%	0	0.0%	0	0.0%	33.3%
Children's Mercy Kansas City - Kansas City, MO	14	1	0.3%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0.0%
Logan County Hospital - Oakley, KS	15	1	0.3%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	100.0%
Mitchell County Hospital Health Systems - Beloit, KS	16	1	0.3%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0.0%
Newman Regional Health - Emporia, KS	17	1	0.3%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0.0%
Norton County Hospital - Norton, KS	18	1	0.3%	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0.0%
Overland Park Regional Medical Center - Overland Park, KS	19	1	0.3%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	100.0%
Overall County Totals		316	100.0%	5	1.6%	20	6.3%	49	15,5%	49	15.5%	167	52.8%	7	2.2%	12	3.8%	7	2.2%	19.6%
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## **Inpatient Origin Reports (Con't)**

Inpatient Origin by County - Federal Fiscal Year: 2018																				
Sheridan, KS Residents Treated in KHA Reporting	Area			_	liatric				ult Medi											
Hospital Detail by County				Age	0-17	Age	18-44	Age	45-64	Age	65-74	Age 75+		Psychiatric		Obs	tetric	Nev	vborn	
Hospital Name	Rank	Total Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Cases	%	Surg %
Sheridan County Health Complex - Hoxie, KS	1	137	48.9%	0	0.0%	8	5.8%	17	12.4%	17	12.4%	95	69.3%	0	0.0%	0	0.0%	0	0.0%	0.0%
HaysMed, The University of Kansas Health System - Hays, KS	2	35	12.5%	0	0.0%	1	2.9%	9	25.7%	14	40.0%	3	8.6%	0	0.0%	4	11.4%	4	11.4%	40.0%
Kansas Residents/Nebraska Hospitals	3	23	8.2%	0	0.0%	6	26.1%	5	21.7%	3	13.0%	9	39.1%	0	0.0%	0	0.0%	0	0.0%	69.6%
Citizens Health - Colby, KS	4	21	7.5%	0	0.0%	3	14.3%	7	33.3%	6	28.6%	5	23.8%	0	0.0%	0	0.0%	0	0.0%	9.5%
Gove County Medical Center - Quinter, KS	5	18	6.4%	0	0.0%	0	0.0%	3	16.7%	3	16.7%	6	33.3%	0	0.0%	6	33.3%	0	0.0%	16.7%
Salina Surgical Hospital - Salina, KS	6	15	5.4%	0	0.0%	0	0.0%	5	33.3%	7	46.7%	3	20.0%	0	0.0%	0	0.0%	0	0.0%	100.0%
Decatur Health Systems, Inc Oberlin, KS	7	7	2.5%	0	0.0%	0	0.0%	1	14.3%	0	0.0%	6	85.7%	0	0.0%	0	0.0%	0	0.0%	0.0%
Salina Regional Health Center - Salina, KS	8	5	1.8%	0	0.0%	0	0.0%	2	40.0%	2	40.0%	1	20.0%	0	0.0%	0	0.0%	0	0.0%	40.0%
Graham County Hospital - Hill City, KS	9	4	1.4%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	4	100.0%	0	0.0%	0	0.0%	0	0.0%	0.0%
Wesley Healthcare - Wichita, KS	10	4	1.4%	0	0.0%	0	0.0%	1	25.0%	2	50.0%	0	0.0%	0	0.0%	0	0.0%	1	25.0%	50.0%
Ascension Via Christi Hospitals St. Francis - Wichita, KS	11	3	1.1%	1	33.3%	1	33.3%	1	33.3%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0.0%
Children's Mercy Kansas City - Kansas City, MO	12	2	0.7%	2	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0.0%
Saint Luke's Hospital of Kansas City - Kansas City, MO	13	2	0.7%	0	0.0%	0	0.0%	0	0.0%	1	50.0%	1	50.0%	0	0.0%	0	0.0%	0	0.0%	50.0%
St. Catherine Hospital - Garden City, KS	14	2	0.7%	0	0.0%	0	0.0%	1	50.0%	0	0.0%	0	0.0%	1	50.0%	0	0.0%	0	0.0%	50.0%
AdventHealth Shawnee Mission - Shawnee Mission, KS	15	1	0.4%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	0.0%
Hutchinson Regional Medical Center - Hutchinson, KS	16	1	0.4%	0	0.0%	0	0.0%	0	0.0%	1	100.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	100.0%
Overall County Totals		280	100.0%	3	1.1%	19	6.8%	52	18.6%	56	20.0%	133	47.5%	2	0.7%	10	3.6%	5	1.8%	20.4%
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## **Outpatient Origin Reports**

Outpatient Market Penetration By Service Type* -									
Sheridan County Health Complex - Hoxie, KS	Total Visits	Sheric	lan, KS						
County by Federal Fiscal Year: 2020	Total visits	Visits	%						
1 Emergency Department (45x)	1,024	394	73.9%						
2 Surgery (36x, 49x)	106	36	19.4%						
3 Observation (76x, excl. 761)	307	117	85.4%						
11 Radiology - Diagnostic (32x, excl. 322 and 323)	1,765	634	62.5%						
14 Nuclear Medicine (34x)	103	29	42.0%						
15 CT Scan (35x)	551	204	58.0%						
16 Mammography (401, 403)	187	69	27.0%						
17 Ultrasound (402)	343	120	42.1%						
19 Magnetic Resonance Technology (61x)	227	83	49.4%						
25 Stress Test (482)	91	24	61.5%						
35 Treatment Room (761)	993	354	57.4%						
37 EKG/ECG (73x)	770	275	65.0%						
38 Cardiology (48x excl. 481-483)	181	59	83.1%						
42 Physical Therapy (42x)	317	138	62.7%						
43 Occupational Therapy (43x)	19	4	25.0%						
44 SpeechLanguage Pathology (44x)	10	4	80.0%						
Actual total visits	11,543	4,322	59.4%						
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## **Outpatient Origin Reports (Con't)**

Outpatient Market Penetration By Service Type* -									
Sheridan County Health Complex - Hoxie, KS	T-4-1 \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	Sheric	lan, KS						
County by Federal Fiscal Year: 2019	Total Visits	Visit s	%						
1 Emergency Department (45x)	1,209	456	79.7%						
2 Surgery (36x, 49x)	135	50	21.2%						
3 Observation (76x, excl. 761)	262	100	78.7%						
11 Radiology - Diagnostic (32x, excl. 322 and 323)	2,365	845	67.0%						
14 Nuclear Medicine (34x)	133	44	42.7%						
15 CT Scan (35x)	533	187	55.3%						
16 Mammography (401, 403)	190	77	29.7%						
17 Ultrasound (402)	370	122	38.4%						
19 Magnetic Resonance Technology (61x)	304	103	57.2%						
25 Stress Test (482)	97	30	55.6%						
35 Treatment Room (761)	1,160	404	62.2%						
37 EKG/ECG (73x)	966	343	67.0%						
38 Cardiology (48x excl. 481-483)	122	40	61.5%						
42 Physical Therapy (42x)	365	155	64.6%						
43 Occupational Therapy (43x)	51	22	64.7%						
44 SpeechLanguage Pathology (44x)	20	9	75.0%						
Actual total visits	13,621	5,186	61.3%						
© 2021 Hospital Industry Data Institute									

Outpatient Market Penetration By Service Type* -										
Sheridan County Health Complex - Hoxie, KS	T	Sheric	lan, KS							
County by Federal Fiscal Year: 2018	Total Visits	Visit s	%							
1 Emergency Department (45x)	1,120	439	86.1%							
2 Surgery (36x, 49x)	159	57	24.5%							
3 Observation (76x, excl. 761)	193	67	73.6%							
11 Radiology - Diagnostic (32x, excl. 322 and 323)	2,133	817	65.1%							
14 Nuclear Medicine (34x)	143	54	55.7%							
15 CT Scan (35x)	610	229	59.8%							
16 Mammography (401, 403)	185	74	28.1%							
17 Ultrasound (402)	378	139	46.2%							
19 Magnetic Resonance Technology (61x)	289	102	57.0%							
25 Stress Test (482)	103	39	65.0%							
35 Treatment Room (761)	1,186	457	65.2%							
37 EKG/ECG (73x)	848	331	68.1%							
38 Cardiology (48x excl. 481-483)	181	64	80.0%							
42 Physical Therapy (42x)	336	150	67.9%							
43 Occupational Therapy (43x)	40	18	60.0%							
44 SpeechLanguage Pathology (44x)	24	10	58.8%							
Actual total visits	13,167	5,184	62.1%							
© 2021 Hospital Industry Data Institute										

# b) Town Hall Attendees, Notes, & Feedback

	She	erida	n Co (KS	S) 2021 (	CHNA Town Hall Atte	endees - 4/13/2 <sup>2</sup>	1
#	Table	Lead	Last	First	Organization	Title	City
1	В		Johnson	Kevin	Hoxie Medical Clinic	COO/Project Director	Hoxie
2	E		Zerr	Whitney	Hoxie Medical Clinic		Hoxie
3	Α		Campbell	Jessica	Miss Align Family Chiropractic	DC	Hoxie
4	D		Babcock	Dalene	SCHC	CDM/CFPP	Hoxie
5	Α		Bird	Rebecca	SCHC	Accounting Manager	Hoxie
6	E	##	Hageman	Trisha	SCHC	Director of Nursing	Hoxie
7	В	##	Lee	Tim	SCHC	Director of Facilities	HOXIE
8	С	##	O'Dell	Michael	SCHC	CFO	HOXIE
9	D		Sloan	Leanna	SCHC	Board Member	Hoxie
10	Α	##	Wade	Justine	SCHC	Admin Assistant	Hoxie
11	Α		Jones	Leisha	SCHC		
12	В		Schoendaler	Hannah	SCHC		
13	В		Pratt	Karl	Sheridan Co Comm Foundation	Board Liaison	Hoxie
14	С		Bracht	Heather	Sheridan County	County Clerk	Hoxie
15	С		Kaufman	Deb	Sheridan County EMS	Director	Hoxie
16	D	##	Wagoner	Renee	Sheridan Co Public Health	Administrator	Hoxie
17	D		Caldwell	Judith			Hoxie
18	Е		Caldwell	Keith			Hoxie
19	F	##	Dumler	Jodi			Hoxie
20	F		Feldt	Judi			Hoxie
21	В		MULLINS	REBECCA			HOXIE
22	С		Dumler	Carl			
23	С		Lee	Darla			
24	Ε		Lovin	Kou			
25	D		Wade	Deb			

#### **NOTES: Sheridan County Town Hall**

Date: 4/13/2021

#### **Established Needs/Strengths: Small Group Session**

#### N = 25

#### <u>Needs</u>

- Childcare Availability
- Prenatal Care
- Awareness of HC Services
- Stigma of Mental Health
- Affordable Housing
- Retirement of Key Providers
- Access to Affordable Healthy Foods
- Nutrition Education
- Available Facility Space for Specialties
- EMS Staffing

- Qualified Workforce Recruitment
  Weekend Availability (Extended Hours)
- Alcohol / Drug Abuse
- <u>Preventative Health / Wellness</u>
- Support for Single Parents

#### **Strengths**

- Increased Availability for Mental Health
  - <u>Services</u>
- Primary Care
- Community Support
- Hospital Updates / Remodel
- Accessibility (Everyone under one roof)
- Access to Food (Meals on Wheels)
- Seldon Clinic Improving

- Overall County Health
- Access to Funding
- EMS Services
- Recreational Groups
- Financial Service Program
- Access to Senior Care / Assisted Living
- Access to a Variety of Services

		Wave #4 CHNA - S	heri	dan	County KS
		SCHC Hoxie KS - Town Hall Convers	ation -	Stren	gths (White Cards) N= 25
Card #	C1	Today: What are the strengths of our community that contribute to health?	Card #	C1	Today: What are the strengths of our community that contribute to health?
8	DOCS	2 PAs, 1 NPs	18	OTHR	Growing/Holding Population
18	ACC	Access to care	8	FIT	Gym availability
20	FAC	Access to education and Facilites	22	DOH	Have active public health that works well with hospital and clinics
19	PHAR	access to pharmarcy/ health care	13	FINA	have financial assistance programs
6	ADM	admin staff	14	QUAL	high qauilty facility and care that is actually improving
6		affordability	1		Hosptial Remodel
10		Affordable health	3		Hosptial Remodel
20		Ambulance	13		In house pharmacist
4		Available consulting and ansulary services	23		Increasing Resources
4	EMS	Available EMS & ER- Law Enforcement	13	FINA	keep cost down
4	FIT	Available physical activites for younger people	5		Know people who may need help
16	BH	Behavioral Health Access	6	LTC	long term care
13		charge master on website	18	LTC	Longevity
10 6	KID CLIN	Child Care clinics is a FQHC	19 7	LTC	Longevity of life is good  MD Team
8		Clinics is a FQHC ClinicsHospLTC	15		MD/DO providers availablitiy
0		•	15		Meals through Hoxie recreation for kids in the
24	CORP	Community backs certain initiatives	22	NUTR	summer
23	CORP	Community Involement	1	BH	Mental Health
7		Community Involvement	15	BH	Mental health providers availablity
17	PART	County depts working closely together for common goal	23		Mini Health System
1	DOH	County Health	8	ACC	Options of Care
20		COVID	3		Passion for improvement
14	DOCS	dedicated medical professionals	24	OWN	Personal engaged and wanting to improve
3	CORP	dedication to the community	17		Physician appointment availibity
14	FAC	easy access to facilities	12	FINA	PLE patient Liability estimator
5	ACC	Easy access to health care	19	ALL	Postive perception of hospital/sheridan county health care
8	EDU	Education options for students	11		Primary care
22	EMS	EMS Services with volunteers	16	LDRS	Proactive hospital leadership/BOT
17	EMS	EMS Volunteers	11		Progressive health care organizaiton
18	ENV	Enviormental Health	1		Providers
15		ER	3		Providers
20	EMER		6		Providers
19	EMS	ER & EMS services	3		public health
20	FAC	Facilities (Getting an upgrade)	7	BH	School-based mental health
15		Food Services	9		Seldon Clinc is growing
7	GOV	FQHC/Acess to Government funding	15	NH	Senior Care
2	EMER	Good acess to medical professionals and emergency personnel	9	OTHR	Setlc Board treats us good I think
21	СОММ	Good communication between agencies	18	QUAL	Strong approval of facilites/providers
2	CORP	Good community support for health care	16	STFF	Strong medical staff
5	HOSP	Good hospital- help is available	11	CORP	Supportive community towards SCHC/HMC
2	ВН	good mental health professionals	21	ВН	Unique ability to cover both mental and physical needs
3	ВН	good mental health services	10	FAC	Up grade facalities
2	DOH	good public health care	12		We do have more specailist coming
17		Growing internal providers	14	REC	we have an active recreational department and school athetic department to get kids started out on the right foot.
19	OTHR	growing popuation	12	FINA	We have financial assistance programs to help under/run insured.
11	PRIM	Growing primary care practice/provider base	12	FINA	We watch our cost so we can keep things affordable
			<u> </u>		anoradolo

		Wave #4 CHNA - S	her	idan	County KS
		SCHC Hoxie KS- Town Hall Conversa	ation	- Weakı	ness (Color Cards) N= 25
Card #		Today: What are the weaknesses of our community that contribute to health?	Card #	C1	Today: What are the weaknesses of our community that contribute to health?
16		Ability to attinet staff	3	DENT	dental care/ RX in future
5		Access to specialist	17	BH	depression/ suicide
15		Add dental care	22	LAB	discounted habs
9		Add Hospital Foundation	8	EMS	EMS staff
15		Add pharmacy	9	CLIN	Expansion of Clinic
10		Afforable Housing	19	OPTH	Eye doctor
4		afforable housing	2	OWN	Health care ownership
5		afforable housing	4	NUTR	healthy food/ health awareness & intereset street
2	HOUS	afforable housing/rental availability	13	ACC	Helping break down barriers for people who are in need
3		Affordable housing	5	COMM	improved communication between alternative med and the hosptial
17		affordable housing	22	HOSP	intrigate county health and hospital
1	HOUS	Affordable housing in not really afforable	8	LABS	Labs:Services
21	NH	Aging facility	1	CC	Lack of childcare availability; making employee recruitment difficult
3		Alcohol and drug use	15	DRUG	Lower alcohol & drug use/abuse
4	CC	availability of child care	12	NUTR	Meal program for weekends
11	CC	availiability of chlid care	18	BH	Mental health issue
3	AWARE	Awareness of services	17	ВН	mental health services utilization
13	AWARE	Better understanding of resources in community	7	SCH	more appointment time
22		Cancer	7	CLIN	More space in clinc
7		cancer drug administration	7	SPEC	more specialist
6	CARD	care for heart disease, obesity	20	SPEC	Need specialist to come more often
6	NH	care for impoverished/onely/elderly	20	CC	Need to support single parents and their ability to work and child care
6	OBES	care for obesity	2	NUTR	nutrition education
9	LDRS	Change in leadership of Hosp Board	24	NUTR	nutrition/ student education sessions/exercise
7	CC	Child care	22	HRS	office hours
8	CC	Child care	23	FIT	physical activites for older people
9	CC	Child care	10	PNEO	Prenatal
14	CC	Child Care	9	PNEO	Prenatal Care
15	CC	Child Care	17	PREV	prevental care locally
16	CC	Child Care	12	DRUG	Program/discussion about suicide, drinking, driving, and drugs.
18	CC	Child care	12	SUIC	Program/discussion about suicide, drinking, driving, and drugs.
2	CC	Child care	1	NH	Services continuation after retirment
3	CC	Child care	21	LDRS	Some micro-managing from CAH board
5	CC	Child care	10	SPEC	Specialist Space
6	CC	child care	9	SPEC	SpecialistsENT, Cancer Ortho
17	CC	child care	14	SPEC	Specially Care
22	СС	Child care	1	DIAL	The drive for dialysis patients with the number of people in our community
24	СС	child care availability	1	SPEC	traveling to other cities/town for specailty care of the specailist who do come don't have proper equitment, ect
21	СС	Child care for shift workers traveling out of town	8	INSU	Un-insured
12	CONF	Confidentaility of mental health	23	INSU	uninsured
20	ALC	Conversation about support alcohol	12	OTHR	Volunteers
20	DRUG	Conversation about support drug	16	OTHR	Volunterrism
20	SUIC	Conversation about support suicide	20	URG	weekend access to DR other than ER
10	DIAB	COPD, Diabetes, Strokes, Htn	20	PHAR	weekend access to Pharmacy RX
10	CC	Daycare for hospital	21	WELL	Wellness center with better access
18	DENT	Dental Care	18	WELL	Wellness programs for adults and senior age groups
19	DENT	Dental Care			

## c) Public Notice & Requests

#### **EMAIL #1 Request Message (Cut & Paste)**

From: Niceta Farber, CEO

**Date:** 2/15/2021

To: Community Leaders, Providers and Hospital Board and Staff

**Subject:** Sheridan County Community Health Needs Assessment 2021

**Sheridan County Health Complex** is partnering with other community health providers to update the 2018 Sheridan County Community Health Needs Assessment. SCHC is seeking input from the community regarding healthcare needs in order to complete the 2021 CHNA assessment update.

VVV Consultants LLC, an independent healthcare consulting firm from Olathe, KS, has been retained to conduct this countywide research. The goal of this assessment update is to understand progress in addressing community health needs cited in the both the 2015 and 2018 assessment reports while collecting up-to-date community health perceptions and ideas.

To gather community feedback, a short and confidential online survey has been developed. It can be accessed through our website and social media sites.

All community residents and business leaders are encouraged to complete the 2021 CHNA online survey by **Friday, March 19**<sup>th</sup>. In addition, please HOLD the date for the Town Hall meeting scheduled **Tuesday, April 13**<sup>th</sup>. Please stay on the lookout for more information to come early March regarding the RSVP. Thank you in advance for your time and support!

If you have any questions regarding CHNA activities, please call (785) 675-3281

## Sheridan County Health Complex begins 2021 Community Health Needs Assessment.

Media Release: 02/15/21

Over the next few months, **Sheridan County Health Complex (SCHC)** will be working with area providers to update the 2018 Sheridan County Community Health Needs Assessment. SCHC is seeking input from the community regarding healthcare needs in order to complete the 2021 CHNA assessment update.

VVV Consultants LLC, an independent research firm from Olathe KS, has been retained to conduct this countywide research. The goal of this assessment update is to understand progress in addressing community health needs cited in the both the 2015 and 2018 assessment reports while collecting up-to-date community health perceptions and ideas.

A brief community survey has been developed in order to accomplish this work. The survey can be accessed on our website or social media sites.

All community residents and business leaders are encouraged to complete the 2021 CHNA online survey by **Friday, March 19**<sup>th</sup>. In addition, please **HOLD the date** for the Town Hall meeting scheduled **Tuesday, April 13**<sup>th</sup>. More information will be coming early March regarding the RSVP. Thank you in advance for your time and support!

If you have any questions regarding CHNA activities, please call (785) 675-3281

###

#### **EMAIL #2 Request Message (Cut & Paste)**

From: Niceta Farber, CEO

**Date:** 3/15/2021

To: Community Leaders, Providers and Hospital Board and Staff

**Subject:** Sheridan County Community Health Needs Assessment 2021

**Sheridan County Health Complex** is hosting a scheduled Town Hall Meeting for the 2021 Community Health Needs Assessment (CHNA). The purpose of this meeting will be to review the community health indicators and gather feedback opinions on key community needs. This event will be held on **Tuesday, April 13<sup>th</sup>, 2021 from 5:00 p.m. – 6:30 p.m. at Scout House.** 

All business leaders and residents are encouraged to join us for this meeting, but it is imperative that you complete an RSVP to properly adhere to safety guidelines. With COVID still among us, we must ensure the safety of our community first and foremost. We hope you find the time to attend this important event by following the link below to complete your RSVP for <u>April 13<sup>th</sup></u>. Note> Those who RSVP, will receive additional information and confirmation a few days prior to the event.

LINK: <a href="https://www.surveymonkey.com/r/SheridanCoRSVP">https://www.surveymonkey.com/r/SheridanCoRSVP</a> CHNA2021

Thanks in advance for your time and support

If you have any questions regarding CHNA activities, please call (785) 675-3281

#### Email #3

The on-site Town Hall meeting being hosted by **Sheridan Health Complex** for the 2021 Community Health Needs Assessment, is almost here and it is vital that we confirm your RSVP. This community event for Sheridan County is being held on **Tuesday**, **April 13**<sup>th</sup>, **from 5:00 p.m. – 6:30 p.m. at Scout House** for dinner. If you are no longer able to attend this event, please email Justine Wade via email at jwade@schcmed.com.

To keep things moving and cover all that is on our agenda promptly, we ask that you please plan to be 10 mins early, as we will begin right away at 5:00 p.m. In addition, we ask that you plan to stay for the full duration as the last 45 mins will be the most important for gathering community insight.

We look forward to seeing you all on <u>Tuesday</u>, <u>April 13th</u>, as we gather for an important community event.

Thank you for your time and support!

If you any questions or change in RSVP for this Town Hall meeting, please contact Justine

## Sheridan County Health Complex Hosts Local Town Hall Event.

Media Release: 03/15/21

**Sheridan County Health Complex** has scheduled the Town Hall meeting for the 2021 Community Health Needs Assessment on **Tuesday April 13**<sup>th</sup>, **from 5:00 p.m. – 6:30 p.m.** located at Scout House. During this event, we will review the community health indicators and gather feedback opinions on key community health needs for Sheridan County.

Due to Covid and state-wide guidelines, we must ensure the safety of our community members during the on-site meeting. Therefore, those who wish to attend must RSVP to adequately prepare for this social distanced gathering. You may do this by visiting the Sheridan County Health Complex website to obtain the link and complete your RSVP. We hope you can find the time to join us for this important event on <u>April 13<sup>th</sup></u>, <u>2021</u>.

Note> If you RSVP, additional information will be released to you a few days prior to the event.

Thanks in advance for your time and support!

If you have any questions regarding CHNA activities, please call (785) 675-3281

###



			CHNA 2021 Con	nmun	ity Fe	edbad	ck: Sheridan Co. KS (N= 83)
ID	Zip	Overall	Movement	c1	c2	с3	Is there healthcare services in your community/neighborhood that you feel need to be improved and/or changed? (Please be specific)
1008		Very Good	Increasing - moving up	ACC	SERV		need more services so don't have to travel to other towns
1058		Good	Not really changing much	ACC	SERV		Just more access to different areas of healthcare
1057	67757	Good	Increasing - moving up	ACC	SPEC	OP	It would be nice to have access to more specialists doing outreach in our out-patient clinic.
1053		Good	Not really changing much	ALL	ВН	SERV	There is always room for improvement. Nothing is ever perfect. Having more access to mental health providers, more services provided by the clinic and hospital, and more resources for public health would be great.
1030		Good	Increasing - moving up	ALL			I believe for our community we have wonderful services.
1038		Good	Increasing - moving up	ALL			The people at SCHC are always way ahead of us in knowing what will improve health care in our community and are on top of all available opportunities to improve. I can't think of anything I can offer to this plan.
1045	67740	Average	Decreasing - slipping downward	BILL			Billing ~ seems to take a long time to receive bills after appointments
1053		Good	Not really changing much	CLIN	HOSP	DOH	There is always room for improvement. Nothing is ever perfect. Having more access to mental health providers, more services provided by the clinic and hospital, and more resources for public health would be great.
1071		Good	Not really changing much	DERM	DENT	ORTHD	Possibly bringing a dermatologist to town could be a helpful service as well as more dental/orthodontic services.
1079		Good	Not really changing much	DOH	EMS	STFF	Public health is in transition. Hopeful it is supported to grow. EMS always needs support with volunteer personnel or additional full time personnel.
1041	67753	Good	Increasing - moving up	DOH	RNT		Our public health yes; but really that is just bad timing in my opinion. During our busiest COVID outbreak our public health nurse was out with an injury and then she has since resigned and we now have a new nurse there. I feel like that will continue to improve if we can just get someone to stay there more long term. I feel like a big issue with health care is the lack of space for expansion in the hospital/clinic in Sheridan county.
1070	67740	Very Good	Increasing - moving up	DOH	STFF	COMM	Public health- im not if they have full time people working there now or not, but to have scheduled days and hours, and get the information out to the public the services they offer.
1042		Average	Increasing - moving up	DOH			Public Health needs more support from the city and county.
1068		Very Good		FAC	SERV	STFF	The facilities need improvement (which is starting), continue you adding services, and continue adding physicians.
1055		-	Increasing - moving up	FEM	OBG		I would really like to see Women's health be more focused on in our community. This would include OB visits. Even if the hospital doesn't do the delivery, I feel that this would be a great option.
1016	67740	Good	Not really changing much	FEM	OBG	FAM	Pregnant mothers and children
1037 1050	67740	•	Increasing - moving up  Not really changing much	FEM FUND	STFF EMS	STFF	A female doctor would be nice to offer our community Increased Funding for Emergency Management Services for additional staffing.
1046	67740	Good	Increasing - moving up	GEN			physicians are needed, not mid-level providers
1018			Increasing - moving up	KID	HOUS		Daycare & Affordable Housing
1007	67740	Good	Increasing - moving up	KID	SPEC	ENDO	Increased day care. More specialty outreach. Ex. Endocrinology
1015		Average	Increasing - moving up	KID			Daycare. I do not have children, but when I do where am I to put them?
1021			Increasing - moving up	OBG			The only thing I wish we offered is labor & delivery in town.
1061	077.16	Good	1	OBG			OB consultant
1005	67740	Good	Increasing - moving up	PEDS	CTCC		Pediatrics
1011	67740	Average	Not really changing much  Not really changing much	QUAL SPEC	STFF		Better Doctors Yes, Speciality doctor availability in Hoxie routinely.
1049	67740		Increasing - moving up	SPEC	ALL		The options for specialized care can always improve. But it is hard to get that in this area of Kansas.

			CHNA 2021 Con	nmuni	ity Fe	edbad	ck: Sheridan Co. KS (N= 83)
ID	Zip	Overall	Movement	с1	c2	с3	Is there healthcare services in your community/neighborhood that you feel need to be improved and/or changed? (Please be specific)
1025		Very Good	Not really changing much	STFF	MAN	OTHR	I've never understood why it takes so many receptionists, etc. It seems that we have as many as 15 to 20 people working in bookkeeping/secretarial/office type positions and there are often conversations among the public about what all those people do, and if they're necessary. It seems we do more remodeling to accommodate those types of workers than actually worrying about patient care and comfort.
1034	67740	Very Good	Increasing - moving up	URG	ACC	EMS	"urgent care" that would save money over emergency room visits seems to be an area that we could use in our community. I also feel that better access to emergency "life flight" services would be good. It seems to me that we should have a helicopter pad at the hospital.
1035	67740	Poor	Decreasing - slipping downward	URG	CLIN		Would be nice to have a Saturday half day clinic for walk ins. Seems like my family always gets sick on Saturday and we have had to go to Colby or the Emergency room
1083		Good	Not really changing much	URG			Sat morning clinic

	CHNA 2021 Community Feedback: Sheridan Co. KS (N= 83)												
ID	Zip	Overall	Movement	c1	c2	с3	In your opinion, what are the root causes of "poor health" in our community?						
1025		Very Good	Not really changing much	AGE	COMM		Reaching the Elderly/mailings (we seem to have forgotten that most elderly people do not get on their phone or laptop for information)						
1035	67740	Poor	Decreasing - slipping downward	COVD			Covid-19 related illnesses side affect						
1017		Average	Not really changing much	COVD			"COVID" is an easy excuse for people to use now for not addressing their health issues.						
1051		Good	Not really changing much	OBES	PEDS	FIT	childhood obesity/lack of excercise because of screens/ devices						

			CHNA 2021 Co	mmur	nity Fe	edba	ck: Sheridan Co. KS (N= 83)
ID	Zip	Overall	Movement	c1	c2	с3	Covid-19 has impacted our communities. Do you have any worries and/or concerns regarding COVID-19 in relation to Community Health?
1014	67740	Very Good	Increasing - moving up	ACC	VACC		I don't think enough people have gotten their shots. And if they don't, we will see another round of sick and death from it
1005	67740	Good	Increasing - moving up	COVD			The lack of community support for rules and regulations like masks and social distancing.
1035	67740		Decreasing - slipping downward	OTHR			Still have symptoms months after having it is concerning

			CHNA 2021 Co	mmur	nity Fe	eedba	ick: Sheridan Co. KS (N= 83)
ID	Zip	Overall	Movement	c1	c2	с3	Access to care is vital. Are there enough providers / staff available at the right times to care for you and our community?
1008		Very Good	Increasing - moving up	ACC			Never can get in to who I want to see
1035	67740	Poor	Decreasing - slipping downward	CLIN	URG		Clinic care on weekends instead of having to go out of town or expensive emergency room
1006	67740	Good	Increasing - moving up	CLIN	URG		saturday walk in clinic
1057	67757	Good	Increasing - moving up	ER	EMS	NURS	There is limited resources on people being willing to cover the ER and EMS services, and always short on nursing staff.
1053		Good	Not really changing much	NURS	SPEC		Nursing staff in the hospital is always short, specialty providers are always needed
1055		Very Good	Increasing - moving up	SERV	GEN		I wish that there were doctors who didn't focus solely on the elderly population.
1042		Average	Increasing - moving up	SERV			Medical Doctors
1036	67740	Very Good	Increasing - moving up	STFF	QUAL		no or not any good doctors here and the hospital has no or very few good nurses left.
1046	67740	Good	Increasing - moving up	URG	CLIN	SERV	there is no physician during the night for emergencies and not enough docs in general. a lot of people do not want to see a mid-level, they want a physician
1070	67740	Very Good	Increasing - moving up	WAIT	ACC	ВН	The waiting time seems to be to long. In both the waiting room and after your vitals are taken. Also its challenging to get into Mental Health at a day and time that works for us.

			CHNA 2021 Cor	nmun	ity Fe	edba	ck: Sheridan Co. KS (N= 83)
ID	Zip	Overall	Movement	<b>c</b> 1	c2	с3	What "new" community health programs should be created to meet current community health needs?
1037		Very Good	Increasing - moving up	ACC	SPEC	DIAL	more specialist options for patients so they don't have to travel so much/so far. Ability to do dialysis in Hoxie (we have a lot of people that require this service now so keeping them at home and saving money would be extremely helpful)
1036	67740	Very Good	Increasing - moving up	AGE	FIT		exercise classes for seniors. we are an aging community and more emphasis on staying in our own homes instead of LTC
1068		Very Good		ALL	DOH		Continue to grow any programs available and public health
1061		Good		BRST	KID	OBG	Lactation consultant Parenting classes Child care avaliability OB/GYN consults/outreach
1006	67740	Good	Increasing - moving up	CLIN	URG		saturday walk in clinic
1035	67740	Poor	Decreasing - slipping downward	COVD			Help for those still suffering from Covid affects
1053		Good	Not really changing much	FEM			Women's health
1057	67757	Good	Increasing - moving up	HOUS	ВН	STFF	Programs to fund community housing, addiction counseling and resources, more staffing for ER, EMS, and nursing staff.
1041	67753	Good	Increasing - moving up	KID	NUTR	OTHR	Child care facility Food/Wellness services Dietician more available
1005	67740	Good	Increasing - moving up	KID			additional daycare services
1018		Very Good	Increasing - moving up	KID			Daycares
1025		Very Good	Not really changing much	KID			Has there ever been discussion about a child care facility funded by the Sheridan County Health Agencies? Child care availability has been something that is lacking in Sd. Co. for years.
1070	67740	Very Good	Increasing - moving up	NEU	OPTH	OBG	Neurologist, Optometrist, OBGYN
1024	67740	Good	Increasing - moving up	NUTR	BH	OBES	dietary mental health obesity
1015		Average	Increasing - moving up	NUTR	FIT		More health programs geared towards healthy eating and weight loss
1073		Good	Increasing - moving up	NUTR	WELL		Nutrition/Wellbeing programs
1042		Average	Increasing - moving up	NUTR			Healthy Choices Programs
1021		Very Good	Increasing - moving up	OBG	FAM		Labor & delivery
1055		Very Good	Increasing - moving up	OBG			I feel that a new doctor should be brought in that is for OB/Womens health/ Gyno
1044	67740	Good	Increasing - moving up	PREV	OBES	NUTR	I would like to see more on health and wellness. Something to help those who are overweight lose weight. Something like healthy eating classes.
1050	67740	Good	Not really changing much	PREV			Prevention Programs
1051		Good	Not really changing much	SH			teaching children, especially girls, safety on the internet, and how to deal with sexual predators
1034	67740	Very Good	Increasing - moving up	TELE	OTHR		telehealth seems to be a great service from my point of view. I also feel that I would pay extra for a 24-hour "telehealth service" that may include doctors/nurses/etc from out of the area but is administered through the Sheridan County Health Complex. I would even consider buying this "subscription service" for my employees and hopefully this would save on expensive emergency room visit costs. Having a bilingual telehealth service would be nice as well.
1058		Good	Not really changing much	WELL			Community education groups.
1017		Average	Not really changing much	WIC	FIT	EDU	Consistent WIC availability. Group activities and educational opportunities.

#### Let Your Voice Be Heard!

In 2018, Sheridan County Health Complex (SCHC) surveyed our community to assess health needs. Today, we requests your input again in order to create a 2021 Sheridan County (KS) Community Health Needs Assessment (CHNA). To gather current service area feedback, a short online survey has been created to evaluate current community health needs.

While your participation is voluntary and confidential, all community input is valued. Thank you for your attention! Deadline to participate is Friday, March 19th, 2021.

In your opinion, how would you rate the "Overall      Very Good	
2. When considering "overall community health quate Increasing - moving up  Not really changing much  Why? (please specify)	ality", is it  Decreasing - slipping downward
3. In your own words, what is the general perception o doctors, public health, etc.)? Be Specific.	f healthcare delivery for our community (i.e. hospitals,

5. From past CHNAs. a number of health (	needs were identified as priorities. Are any of these an ongoi
problem for our community? Please select	-
Access to Specialists	Exercise/Fitness
Access to Provider Clinics	Expansion/Upgrades to Facility
Affordable Housing	Home Health / Hospice
Alcohol Abuse	Nutrition - Healthy Food Options
Awareness of Health Services	Obesity
Child Care	Preventative Health / Wellness
Drug/Substance Abuse	Transportation
Economic Development	
6. Which past CHNA need is NOW the "m	ost pressing" for improvement? Please Select Top Three.
Access to Specialists	Exercise/Fitness
Access to Provider Clinics	Expansion/Upgrades to Facility
Affordable Housing	Home Health / Hospice
Alcohol Abuse	Nutrition - Healthy Food Options
Awareness of Health Services	Obesity
	Preventative Health / Wellness
Child Care	
Child Care  Drug/Substance Abuse	Transportation

Chronic disease p  Lack of Health &  Lack of Nutrition/I  Limited Access to  Limited Access S  Other (please specify)	We <b>l</b> lness Exercise Services Primary Care			s to Mental Health ance programs insurance	
How would our com	munity area reside	ents rate each of	the following heal	th services?	Very Poor
How would our com					Very Poor
mbulance Services					Very Poor
					Very Poor
mbulance Services hild Care					Very Poor
mbulance Services hild Care hiropractors					Very Poor
mbulance Services hild Care hiropractors entists					Very Poor
mbulance Services hild Care hiropractors entists mergency Room					Very Poor
mbulance Services hild Care hiropractors entists mergency Room ye Doctor/Optometrist amily Planning ervices					Very Poor
mbulance Services hild Care hiropractors entists mergency Room ye Doctor/Optometrist amily Planning					Very Poor

9. F	low would our	community ar	ea residents rate	each of the	following	health services?
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	Very Good	Good	Fair	Poor	Very Poor
Inpatient Services				0	
Mental Health Services	$\bigcirc$	$\circ$	$\circ$		
Nursing Home/Senior Living	0			0	
Outpatient Services		$\bigcirc$	$\bigcirc$	$\bigcirc$	
Pharmacy	$\circ$	0	0	0	0
Primary Care	$\bigcirc$	$\bigcirc$	$\circ$		
Public Health	$\odot$	0	0	0	
School Health	$\circ$	$\bigcirc$	$\circ$	$\circ$	$\bigcirc$
Visiting Specialists	0		0	0	
Walk- In Clinic Access	$\circ$	$\bigcirc$	$\circ$	$\bigcirc$	0

#### 10. Community Health Readiness is vital. How would you rate each of the following?

	Very Good	Good	Fair	Poor	Very Poor
Behavioral / Mental Health	0		0		0
Emergency Preparedness	$\circ$	$\bigcirc$	$\circ$	$\circ$	$\bigcirc$
Food and Nutrition Services/Education	0			0	
Health Screenings / Education	$\circ$	$\circ$	$\circ$	$\circ$	$\bigcirc$
Prenatal/Child Health Programs	0			0	
Substance Use/Prevention	$\circ$	$\circ$	0	$\circ$	$\bigcirc$
Suicide Prevention	0	0			
Violence / Abuse Prevention	$\circ$	$\bigcirc$	$\circ$	$\circ$	$\bigcirc$
Women's Wellness Programs	0		0	0	

No	
yes, please share your thoughts.	Be specific
2. Over the past 2 years, di	d you or someone in your household receive healthcare services outsid
Yes	( ) No
	$\smile$
YES, please specify the healthcar	e services received.
	e there enough providers / staff available at the right times to care for y
ommunity?  Yes	○ No
ommunity?  Yes	○ No
ommunity?	○ No
ommunity?  Yes	○ No
ommunity? Yes  NO, please specify what is neede	d where. Be specific.
ommunity? Yes  NO, please specify what is neede	○ No
ommunity? Yes  NO, please specify what is neede	d where. Be specific.

Abuse/Violence	Health Literacy	Poverty
Access to Health Education	Heart Disease	Preventative Health / Wellness
Alcohol	Housing	Sexually Transmitted Diseases
Alternative Medicine	Lack of Providers/Qualified Staff	Suicide
Behavioral / Mental Health	Lead Exposure	Teen Pregnancy
Breastfeeding Friendly Workplace	Neglect	Telehealth
Cancer	Nutrition	Tobacco Use
Care Coordination	Obesity	Transportation
Diabetes	Occupational Medicine	Vaccinations
Drugs/Substance Abuse	Ozone (Air)	Water Quality
Family Planning	Physical Exercise	
. For reporting purposes, are you	involved in or are you a ? (Pleas	se select all that apply.)
For reporting purposes, are you  Business / Merchant	involved in or are you a ? (Pleas	se select all that apply.)  Other Health Professional
_		
Business / Merchant	EMS / Emergency	Other Health Professional
Business / Merchant  Community Board Member	EMS / Emergency Farmer / Rancher	Other Health Professional Parent / Caregiver
Business / Merchant  Community Board Member  Case Manager / Discharge Planner	EMS / Emergency Farmer / Rancher Hospital / Health Dept	Other Health Professional Parent / Caregiver Pharmacy / Clinic
Business / Merchant  Community Board Member  Case Manager / Discharge Planner  Clergy	EMS / Emergency Farmer / Rancher Hospital / Health Dept Housing / Builder	Other Health Professional Parent / Caregiver Pharmacy / Clinic Media (Paper/TV/Radio)
Business / Merchant  Community Board Member  Case Manager / Discharge Planner  Clergy  College / University	EMS / Emergency Farmer / Rancher Hospital / Health Dept Housing / Builder Insurance	Other Health Professional  Parent / Caregiver  Pharmacy / Clinic  Media (Paper/TV/Radio)  Senior Care
Business / Merchant  Community Board Member  Case Manager / Discharge Planner  Clergy  College / University  Consumer Advocate	EMS / Emergency Farmer / Rancher Hospital / Health Dept Housing / Builder Insurance Labor	Other Health Professional Parent / Caregiver Pharmacy / Clinic Media (Paper/TV/Radio) Senior Care Teacher / School Admin
Business / Merchant  Community Board Member  Case Manager / Discharge Planner  Clergy  College / University  Consumer Advocate  Dentist / Eye Doctor / Chiropractor	EMS / Emergency Farmer / Rancher Hospital / Health Dept Housing / Builder Insurance Labor Law Enforcement	Other Health Professional Parent / Caregiver Pharmacy / Clinic Media (Paper/TV/Radio) Senior Care Teacher / School Admin
Business / Merchant  Community Board Member  Case Manager / Discharge Planner  Clergy  College / University  Consumer Advocate  Dentist / Eye Doctor / Chiropractor  Elected Official - City/County	EMS / Emergency Farmer / Rancher Hospital / Health Dept Housing / Builder Insurance Labor Law Enforcement	Other Health Professional Parent / Caregiver Pharmacy / Clinic Media (Paper/TV/Radio) Senior Care Teacher / School Admin
Business / Merchant  Community Board Member  Case Manager / Discharge Planner  Clergy  College / University  Consumer Advocate  Dentist / Eye Doctor / Chiropractor  Elected Official - City/County	EMS / Emergency Farmer / Rancher Hospital / Health Dept Housing / Builder Insurance Labor Law Enforcement	Other Health Professional Parent / Caregiver Pharmacy / Clinic Media (Paper/TV/Radio) Senior Care Teacher / School Admin
Business / Merchant  Community Board Member  Case Manager / Discharge Planner  Clergy  College / University  Consumer Advocate  Dentist / Eye Doctor / Chiropractor  Elected Official - City/County	EMS / Emergency Farmer / Rancher Hospital / Health Dept Housing / Builder Insurance Labor Law Enforcement	Other Health Professional Parent / Caregiver Pharmacy / Clinic Media (Paper/TV/Radio) Senior Care Teacher / School Admin





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**VVV Consultants LLC** is an Olathe, KS based "boutique" healthcare consulting firm specializing in Strategy; Research and Business Development services. We partner with clients. Plan the Work; Work the Plan